



Arizona State Board of Barbers
1740 West Adams Street, Suite 3011
Phoenix, Arizona 85007
(602) 542-4498

OPEN SESSION MINUTES

September 24, 2018

Members of the Arizona State Board of Barbers ("Board") held a meeting at 9:30 a.m. on Monday, September 24, 2018 at the Board's office in Conference Room B, 1740 West Adams St., Phoenix, Arizona 85007. No executive session was held.

BOARD MEMBERS PRESENT:

Gary RobertsBoard Chairman and Public Member
Steve SandlerCo-Chairman and Public Member
Marshall Knox.....Barber School Member
John B. Lewis.....Professional Member
Ron ThomasProfessional Member

STAFF AND ASSISTANT ATTORNEY GENERAL PRESENT:

Sam BarcelonaExecutive Director
Joyce VossAssistant Director
Bruce Bueno.....Administrative Assistant
Adriana Gonzalez.....Administrative Assistant
Frankie Shinn-Eckberg.....Assistant Attorney General

OPEN SESSION

Gary Roberts convened the Board Meeting for September 24, 2018 at 9:30 a.m. The following order of business was then considered:

DECLARATION OF CONFLICTS OF INTEREST/RECUSAL-A.R.S. § 38-503

No conflicts of interest were declared.

REVIEW, DISCUSSION AND APPROVAL OF BOARD MEETING MINUTES

Gary Roberts moved to accept the minutes for July 30, 2018. Mr. Thomas seconded. Passed

	Mr. Roberts	Mr. Sandler	Mr. Knox	Mr. Lewis	Mr. Thomas
Yay	X	X	X	X	X
Nay					
Recused					
Abstained					
Absent					

CALL TO THE PUBLIC

Ed Master, former student Phoenix Barber School spoke to the Board about several things that he was upset about concerning his training at this school. Mr. Roberts has asked Mr. Bruce Bueno to look into this matter. Mr. Bueno replied saying that he has done the investigation and this will be in the next meeting.

REVIEW, DISCUSSION AND POSSIBLE ACTION ON INVESTIGATIVE REPORTS REGARDING POTENTIAL VIOLATIONS BY D'IMAGE BARBER COLLEGE

The Board called former students from D'Image Barber College to come to the front of counsel: Veronica Carrera, Maria Vasquez and Margarita Gallegos. Ms. Eckberg stated that the reasons the Board opened an investigation is due to miscalculation of hours reported from the school. Also, Students did not respond to the required information sent to them. Students did not participate on the interview process to resolve this at staff level. The Board did not receive confirmation from the school to clarify issues.

Board Chairman Gary Roberts reiterated to members of the audience that some or all of those school issues could have been cleared up with a phone call or a visit. Ms. Joyce Voss has put a lot of work and paperwork into this investigation.

Mr. Lewis asked Ms. Voss how was the issue discovered? How this came to her attention? Ms. Eckberg replied that basically before students can take the exam, the hours are submitted by the school to the Board to verify that they are qualified by rules and laws. In this case, there are several rules that said the schools have to record hours of teaching and hours of operation with the Board; if those change, the schools have to notify staff to update that.

Ms. Eckberg mentioned that 3 students, particular from this school (D'Image) have recorded that they are open Tuesday to Saturday for 8 hours per day and this calculates up to 40 hours per week but when the Board was reviewing the actual hour sheets it didn't make sense...40 hours were exceeding 140 hours up to 4 weeks and now it is up to the Board to determine how the other extra hours were obtained and became qualified hours.

Chairman Gary Roberts called Veronica Carrera to come up front. The Board assigned an interpreter for Veronica Carrera. Mr. Roberts stated that Veronica was a student at D'Image Barber College from August 17 to July 17. The last 2 months she received unrealistic hours. In June there were 242 hours reported and July 229 hours. Some supporting evidence, School Director, Luz Martinez stated on previous board meetings that her school was opened 5 days a week from Tuesday thru Saturday.

Veronica replied that in her case, she wanted to finish her hours within that time so she planned it out to get her license sooner. She went to events. She was also going to be preparing to practice her cuts to do the exam. On Mondays, the school was not open to the public. Margarita, Maria and her were there practicing at the school. They were practicing cuts and practicing for the exam and these were counting hours because we were inside the school. Elvia Martinez was the instructor at that time.

Chairman Roberts said this is what brings this to the Board's attention. On July Veronica received 229 hours there is 31 days in July and 1 state holiday, the 4th of July. She can only accumulate 160 hours. If she attended school 5 days a week 8 hours a day, she accumulated 160 hours. Going to events and seminars can only be accumulated up to 20 hours for the entire course time. The Board would like to know how the extra 69 hours was obtained.

Veronica said that she went to events...she provided to Chairman Roberts some supporting documents for him to see. Chairman Roberts said that the rules for students in Barber School say you can only use up to 20 hours added to the entire barbering course that adds into the 1500 needed to qualify to take the exam.

Veronica replied saying that she filed her hours. The Board should have asked the school and verified the hours before she took the exam and that Ms. Voss called her when she was done with the practical test. The Board should have verified the hours before she took the test. Veronica said this was not her problem, she paid for the exam. She said that she was not notified. Veronica stated that she did everything and complying with all the requirements and completed 1500 hours and now you are saying that the hours were wrong.

Ms. Eckberg recalculated hours based on the documentation.

Assuming the school was open on Mondays for lecture at 8 hours per day with 5 Mondays in June and July, and 20 hours for her events. There are 33 hours that were unaccountable for those 2 months. However, she was 54 hours over. With 1500 being the requirement...she will still need those hours.

Chairman Roberts asked Ms. Veronica Carrera that he has a sheet of her barber student hours that was submitted by the barber school and it showed 1522 total hours for August and there is no signature on student name. Did you remember signing the form? Veronica replied she always signs and doesn't know what happened with that and that the school had her sign a form every month.

Ms. Eckberg said that if the Board accepts this the school did teach the student 8 hours every Monday and does give them credit for 20 hours for their field trips. Still short 43 hours. She meets the 1500 requirements. She has enough hours for her license.

Chairman Roberts stated that we can prove that at least everybody can acknowledge that there is a created hour report from the school. Ms. Carrera I think you did everything you were supposed to do. I think we have the correct information from the school. There was no signature on the paper that measured the hours. I think you possibly were misled and thought that all of the extra event hours were going to count and it only counts 20 hours total. You were over 1500 hours required and became eligible to take the barber exam. You passed the barber exam...

Chairman Roberts made a motion to grant a license to Veronica Carrera and it was seconded by Mr. Lewis and passed.

	Mr. Roberts	Mr. Sandler	Mr. Knox	Mr. Lewis	Mr. Thomas
Yay	X	X	X	X	X
Nay					
Recused					
Abstained					
Absent					

Chairman Roberts called Maria Vasquez to the front. Maria needs an interpreter.

Maria holds a cosmetology license. Needed only 750 hours from a barber college to be eligible to take the exam and get a barber license. The documentation is in question. It is to my understanding the office of Ms. Voss notified you and left several messages and you did not respond. Is there a particular reason why you did not respond?

Margarita said that there was no reason. Ms. Voss left me a message and I returned her call but at the moment she was in a unavailable. I have an email where I can be contacted. I can also get messages at the school. Also, I have a home mailing address. I went to take the exam and waited for a response. It was very simple to send me a letter or to call my school because they are in charge of my documentation.

Ms. Eckberg stated that there was an issue with contacting the school because there was another ongoing investigative matter. There was confusion with the school representative and Ms. Voss contacted the school regarding that matter. I believe they did not respond and realized we have to go to counsel, however, after speaking to their counsel I informed him that this was an unrelated matter. They have not responded since.

Chairman Roberts stated that Maria worked 226 hours in June. There are 30 days in June. She attended 5 days a week, 8 hours a day, 22 days. She has accumulated 176 hours in those 22 days and if she is using her 20 hours for her field trip or event that will be a maximum of 196 for the month of June. She reported 226, where is the extra 30 hours coming from?

Maria said that she went to her classes on her regular schedule. Sundays she went to community services and on Mondays as well. Mondays she practice and prepared for exams. She applied and was approved. Her question is why it took long to bring her before the Board to question her about my hours. She says she waited 2 months for a response.

Ms. Voss replied that she has a cosmetology license as an instructor and reported a document to the cosmetology board that she worked from 8:30 am to 7:00 pm in April. The school closed at 7 pm, 5 days a week. She got hours for April, May, June and July.

Maria stated that she didn't fill out those papers, her school does and should contact the Director at the school. "I have documented hours I comply with". She was working part-time and stayed after hours at the school for her education.

Chairman Roberts reiterated that if she worked at the cosmetology school from 2:30 pm to 7 pm, 5 days a week. The school closed at 7 pm and the Barber school closed at 7 pm. How do you get the hours at the Barber school? Maria said she wasn't working at 2 places. She worked in the morning and attended school in the afternoon.

Chairman Roberts then called on Teresa Bunch, Cosmetology Deputy Director to attest of the documented working hours for a cosmetology instructor. She stated that in most cases there are corrected hours on the form that is reported monthly.

Because the concern is accumulated hours, we contacted the cosmetology board for record of hours. We got a copy and joint investigation with cosmetology and barber board together.

Ms. Voss said that the barber schooling hours report is approximately 196 hours and 30 hours short.

Ms. Eckberg said that if credit for Mondays in June plus 20 hours voluntary service, she will be at 228 above the requirements. The Board will determine whether if accepting her amended schedule as proof of hours from the barber school.

Chairman Roberts said at the end of August she had 1500 hours and extra 78 hours. Total 1578 hours and it only takes 1500 to take the test. Why did Maria keep going to school?

Motion made by Chairman Roberts to grant Maria Vasquez Flores her barber license. Seconded by Mr. Thomas and passed.

	Mr. Roberts	Mr. Sandler	Mr. Knox	Mr. Lewis	Mr. Thomas
Yay	X	X	X	X	X
Nay					
Recused					
Abstained					
Absent					

Chairman Roberts called on Margarita Gallegos.

There was a discrepancy on the hours reported to the barber school. She holds a cosmetology license as an instructor. The month of May and June she worked from 8 am to 4 pm worked as an instructor at D'Image Beauty College.

Cosmetology Deputy Director Teresa Bunch stated that there was no way she could have taught school and gone to school at the same time. She reported 224 hours in June. There is 31 days in June, attended school 5 days and 8 hours a day. 176 hours accumulated and 20 hours for field trip that will be 196 total.

Where the 28 hours come from? Why were the forms overlooked and signed?

Margarita replied saying during the week at school; Luz Martinez and Scott Levato were there as well. She took time off in June. She took models on Sundays and Mondays to practice and attend events. School was not open to the public it was open to students for practice. She said that Scott Laveto was the instructor and he doesn't work on weekends. She decided to finish school by the end of August. She only signed the form for August because that was the time she finish school.

Chairman Roberts made a motion to grant Margarita Gallegos her barber license. She has the required 750 hours. A second was made by Mr. Lewis and passed.

	Mr. Roberts	Mr. Sandler	Mr. Knox	Mr. Lewis	Mr. Thomas
Yay	X	X	X	X	X
Nay					
Recused					
Abstained					
Absent					

REPORT FROM THE EXECUTIVE DIRECTOR

Mr. Sam Barcelona was thanking the interpreter for helping translating. Deloitte still in progress the beat goes on.

The Board is trying to catch up with licenses and the volume of calls. Deloitte is still involved in improvement.

Have asked for a new hire but budget is low and hoping that can get another person by 2021.

NOTE: There is a rule for the extra 20 event hours for the entire course of barbering.

Department of Economic Security is running the program and setting the final determination of acceptance of mentors and apprentices' for potential mentors. DES will issue a certification of completion and the apprentice will then take the barber examination.

DISCUSSION OF FUTURE MEETING DATES

Chairman Roberts reiterated that he would like Mr. Edward Masters former student from Phoenix Barber School to be on the agenda for the next meeting. Ms. Eckberg suggested Mr. Masters make a formal complaint and Mr. Roberts assigned Bruce Bueno to look further into this situation of Phoenix Barber College's compliance with the statutes and rules governing the barber school including the pass/fail rate ready for D'Image Beauty School and Phoenix Barber College at the next meeting.

NEXT MEETING:

November 26, 2018

MOTION TO ADJOURN

Meeting adjourned at 11:30 a.m. on September 24, 2018.

Gary Roberts, Chairman

Sam Barcelona, Executive Director