

Arizona Barbering & Cosmetology Board 1740 W Adams St • #4400 • Phoenix, AZ 85007 https://bcb.az.gov/ • 480-784-4539

Katie Hobbs Frank L. Migali Governor Executive Director

MISSION STATEMENT

To protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

Board Meeting Minutes

Arizona Barbering & Cosmetology Board Meeting September 15, 2023 | 9:00 a.m. 1740 W. Adams St. Board Room B Phoenix, AZ 85007

Board Members

Gary Begley Cosmetology School Owner Chair	Brandy B. Flores Public Member	Earl "Nick" Goodman Public Member	Trista Guzman Glover Public Member	Marshall A. Knox Barber School Owner Vice-Chair
Vacant Public Member	Chase Turrentine Public Member	Tracy Mayfield Cosmetologist Secretary/ Treasurer	Brandon L. McFadden Barber	

I. Call to Order & Pledge of Allegiance

Board Chair Gary Begley called the meeting to order at 9:01 AM. The pledge of allegiance was recited.

II. Roll Call of Board Members & Board Staff

Roll call of staff members was taken. Roll call of the board members was taken.

Board Members Present:



Gary Begley, Cosmetology School Owner, Chair
Marshall A. Knox, Barber School Owner, Vice-Chair
Trista Guzman Glover, Public Member
Tracy Mayfield, Cosmetologist, Secretary/Treasurer
Brandon McFadden, Barber
Earl "Nick" Goodman, Public Member
Chase Turrentine, Public Member

Board Members Absent:

Brandy B. Flores, Public Member

Board Staff Members:

Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Bruce Bueno, Licensing & Customer Care Administrator
Rosa Rodriguez, Compliance Administrator
Carlos Terrazas, Legal Assistant
Isabella Lugowski, Communications Administrator
Heather Sanabria, Executive Staff Assistant
Cathy Bergeron, Investigator
Helen Bordelon, Investigator
Lisa Chavez, Investigator
Alexandra Hill, Investigator
Keegan McConnell, Investigator
Amelia Heredia, Program Project Specialist

Legal Counsel Present:

Seamus Monaghan, Assistant Attorney General Mark Harris, Independent Advisor

III. Board Business

The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1) or to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

A. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes for the August 18, 2023 meeting.

Motion: Trista Guzman Glover moved to approve the Board Minutes from the August 18, 2023

meeting.

Second: Marshall Knox seconds the motion. **Vote:** 5-aye, 0-nay, 2-abstain, 0-recuse, 1-absent

Nick Goodman and Chase Turrentine abstain from voting.

Motion passed.

B. Board Member Declaration of Conflict of Interest.

There were no conflicts of interest reported.



C. Welcome to Visiting Barber and Cosmetology Students and Instructors.

Board Chair Gary Begley welcomes Penrose Academy, Gateway Community College, and EVIT (East Valley Institute of Technology).

IV. Executive Director Report

A. Report and Discussion on Agency Departments.

- a. Financials June, July, August
- b. Testing Update and Data
- c. Licensing Update
- d. Overall Licensing Update
- e. Customer Care Update
- f. Compliance Update
- g. Rulemaking Update
- h. Next Meeting October 20, 2023

V. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Application Denials A.R.S. § 32-572.

1.	98478	Tam Minh Le, Cosmetology Reciprocity Application (Deny or grant licensure upon acceptance of Consent Agreement to assess a civil penalty of \$250.00 for working prior of obtaining a license.) Rosa Rodriguez presents the case to the board. Motion: Trista Guzman Glover moved to accept the staff recommendations to grant licensure upon acceptance of Consent Agreement to asses a civil penalty of \$250.00 for working prior to obtaining a license. Second: Nick Goodman seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
2.	98487	Trong Thuyen Nguyen, Nail Technology Reciprocity Application (Deny or grant licensure upon acceptance of Consent Agreement to assess a civil penalty of \$250.00 for working prior of obtaining a license.) Rosa Rodriguez presents the case to the board. Motion: Trista Guzman Glover moved to accept the staff



recommendations to grant licensure upon acceptance of Consent Agreement to asses a civil penalty of \$250.00 for working prior to obtaining a license. Second: Nick Goodman seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.
Motion passed unanimously.

B. Recommended Dismissals A.R.S. § 32-573 (B) (1).

1.	95938	Nail Jewelry #SNT17273 Son Xuan Dinh #50100471, Owner
2.	96081	Lisa Cook LLC/LLC #SCOS25539 Lisa Cook #18500155, Owner
3.	98274	Razor's Edge Hair and Nail Salon #SCOS28965 Nadiya Peters #10801159, Owner
4.	98345	HQ Nails Spa #SNT20025 Hue Le, President/Director Quy Thi Ngoc Pham #51600716, Vice-President Director
5.	98360	Hey Babe Nails & Skin #SNT20195 Kali Starr Duncan #32101082, Co-owner Marisela Ybarra #51600326, Co-owner
6.	98362	Saguaro Nails Bar #SNT19987 Saguaro Nails Bar LLC, Owner Hong Y Thi Nguyen #11400982, Member
7.	98363	Pinky Nails and Spa by Cindy LLC #SNT19919 Kevin Nguyen, Owner
8.	98364	Lucky Nails & Spa #SNT20149 Lena Vu, Owner #'s 50400489 & 31500795
9.	98366	Soho Nail Bar #SNT19216 Always Nails LLC, Owner Michael Bui #50331157, Manager
10.	98370	Biltmore Nail Bar #SNT19367 Biltmore Nail Bar LLC, Owner Anh Nguyen #50200058, Member Trinh Tran #'s 50331490 & 30330755, Member
11.	98371	M3V The Nail Bar #SNT20210 M3V Beauty LLC, Owner Martha Susana Guzman De Guerrero #52200404, Member
12.	98372	Aria Nail Bar III #SNT19867 Aria Nails Bar Central LLC, Owner My Phuong Thi Tran #50400876, Member



13.	98380	BQ Nail Spa #SNT19753 BQ Nails Spa LLC By Kim, Owner Kim Vanna Lam #'s 50501155 & 30700847, Member
14.	98381	Premier Nails & Spa #SNT17941 AZ Desert Enterprise LLC, Owner Thanh Hien Nguyen #'s 50500724 & 30600445, Manager
15.	98382	Great Clips #SCOS10846 Greenway 64th Clips, Owner
16.	98383	Sultry Luxury Mobile Beauty Bar Spray Tanning & Wellness Spa #SCOS33365 Toni Ferriss, Owner
17.	98388	Arizona Nails by T #SNT18704 Arizona Nails by T, LLC, Owner Trang Tran, Member Phuong Uyen-Dang Mai #50400893, Member
18.	98389	Luxury Nails #SNT16401 Phung Thi Vo #50300068, Owner
19.	98394	SkinLab, Unlicensed SkinLab, Owner
20.	98400	One Day Nail Spa LLC #SNT18018 One Day Nail Spa LLC, Owner Phuong Vo, Member #'s 51000057 & 31000459 Si Le #51000058, Member
21.	98403	Tweety's Perfect Nails and Spa #SNT14730 Hien T. Le License #59800201, Owner
22.	98408	The Cut Above Salon & Spa #SCOS29495 The Cut Above Salon & Spa LLC, Owner Sara Lee Martin, Manager #11301258
23.	98417	I-U Nails & Spa #SNT19195 Uyen Thi My Pham #'s 51000427 & 31200654, Owner
24.	98433	Desert Nail Spa- Kierland #SNT18010 DNS Partners LLC, Owner Khai Q. Pham #59700314, Member/ Manager Khanh Nguyen #59717164, Member/ Manager

Motion: Trista Guzman Glover moved to accept the staff recommendations for dismissal of the

referenced 24 cases.

Second: Marshall Knox seconds the motion. **Vote:** 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. **Motion passed unanimously.**



C. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).

1.	96788 & 96789	Adore Nail Spa #SNT19563 & SAES21760 Pham Tien Thuy Nguyen #51600290, Owner Anh Thi Bu #51700657, Owner
2.	98391	RL Hair Concepts #SCOS31987 R L Hair Concepts LLC, Owner Robin Lai Malch #11600235, Member
3.	98392	Hair by Rebecca A. Guerra #SCOS17041 Rebecca Guerra #18428248, Owner
4.	98393	Happy Hair Chair #SCOS29544 Happy Hair Chair LLC, Owner Samantha Hoskin #10601839, Member
5.	98396	Studio k Salon #SCOS31628 Studio K Salon LLC, Owner Kristyn Fager #11400976, Manager
6.	98424	Curley Moe's Barbershop & Salon #SCOS20739 Alfred E. Celaya, Owner
7.	98440	Rumors Hair Salon #SCOS32659 Rumors Hair Salon, LLC Nicole Ayersman #10124465, Manager Richard L. Ayersman III, Member
8.	98451	Dmobley Hair Beauty Studio #SCOS32349 Dmobley Hair Beauty Studio LLC, Owner Denise Mobley #10701910, Member

Motion: Trista Guzman Glover moved to accept the staff recommendations to issue a disciplinary

letter of concern for the referenced 8 cases. **Second:** Tracy Mayfield seconds the motion. **Vote:** 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

D. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).

1.	2023-BAR-0002	Marvin's Barbershop #BBE-002324 Marvin Iniguez, #BAR-006526, Owner
2.	2023-BAR-0006	Yuyo's Barbershop #BBE-00805 Jesus Gil #BAR-006231, Owner
3.	2023-BAR-0021	Freedom Barber Studio #BBE-002525 Manuel Aquino Jr., Owner



4.	86692	Geraldo Hernandez #BAR005884, Owner
5.	86693	Lois Alomar #BAR012371, Owner
6.	86694	Blain's Cuts & Conversations #BBE002056 Roy De Leon JR #BAR005289, Co/Owner Blain Mitchell #BAR000876, Co/owner
7.	98256	Paradise 2 Nail & Spa #SNT19490 Paradise 2 Nail & Spa LLC, Owner Nam Nguyen #50401465, Manager
8.	98261	Arizona Hair Co. #SCOS26739 San-Mar Enterprise LTD, Owner Paula Denis #18022767, Member Derrick Denis, Member
9.	98262	Agoddess Presence of Love Jamison #10332681, Owner
10.	98265	Brandi Miller #11501314, Owner
11.	98266	Gillian Farley #11801610, Licensee
12.	98267	Rhonda Griffin #10225057, Licensee
13.	98275	Top Spa & Nails #SNT20013 Top Spa & Nails by R LLC, Owner Robinson Tran #50300047, Member
14.	98286 & 98287	Jay's Creative Nail & Spa #SNT19672 & SAES21997 Bich T. Le #'s 5000384 & 31700849, Owner Minh Van Vu #5000015, Manager
15.	98297	Sone Xaiyasiha #10225624, Owner
16.	98312	A/G Lash House #SCOS27705 A/G Lash House/LLC, Owner Alicia Garcia #11001072, Member
17.	98313	Amanda Salski #11501833, Owner
18.	98315	Amanda Robinson #11202355, Licensee
19.	98316	Kristin Grant #11600023, Licensee
20.	98326	Heather Woodruff #10501027, Owner
21.	98331	Serenity Nail Spa #SNT16817 Kelly Doan #50331448, Owner
22.	98342	Paradise 2 Nail & Spa #SNT19490



		BOARD
		Paradise 2 Nail & Spa LLC, Owner Nam Nguyen #50401465, Manager
23.	98344 & 98377	Biltmore Nail Bar #SNT19367 Biltmore Nail Bar LLC, Owner Anh Nguyen #50200058, Member Trinh Thanh Tran #'s 50331490 & 30330755, Member
24.	98354	Graceful Haircuts and Colors By Mary #SCOS27421 Mary Coelho #18700092, Owner
25.	98356	TBreeze Barber Shop #SCOS30815 TBreeze Barber Shop LLC, Owner Troy Cuspard #11100709, Manager
26.	98357	Jonivy Nails #SNT20377 Jonivy Nails LLC, Owner Ivy Chau Tran #'s 51800575 & 31801104, Member
27.	98365	The Best Nails Phoenix, Unlicensed The Best Nails Phoenix LLC, Owner Rustam Sehen, CEO/Director/President Ilya Gomyrov, CFO/Secretary/Director
28.	98368	Super Paulene Nails #SNT18809 Super Paulene Nails LLC, Owner Tram Nguyen #50600695,Manager
29.	98376 & 98340	Prep and Prime Nail Bar #SCOS32821 Prep and Prime Nail Bar LLC, Owner Suzette Araujo, Manager Jesus Duarte, Manager Ashley Valencia, Member Eddie Valencia, Member
30.	98378	Bloom Hair Artist Collective #SCOS30651 Bloom Hair Artist Collective, LLC, Owner Jorge Cuevas, Member Elizabeth Cuevas, Member
31.	98384	R1 Nails & Spa, Unlicensed R1 Nails & Spa, Owner
32.	98385	Pinnacle Nails & Lash #SNT19806 Pinnacle Nails & Lash LLC, Owner Cuong Xuan Mai #50500092, Member
33.	98386	L&N Nails #SCOS27736 Le Trong Ho #51400229, Owner
34.	98397	D&C Nails #SNT18464



		Viet Q. Nguyen #51400015, Owner
35.	98402	Temptation Nails & Spa #SNT20383 Thu Vo Pham #51700292, Owner
36.	98410 & 98411	Labelle Nail and Spa 1 #'s SNT19643 & SAES21944 Quynh Anh Tran #'s 51200493 & 31700617, Owner
37.	98422 & 98423	Pinky Nails and Spa by Cindy #'s SNT19919 & SAES22613 Pinky Nails and Spa by Cindy LLC, Owner Hung Nguyen #11400982, Member Kevin Nguyen, Member
38.	98434	Perfect Nails #SNT19865 Perfect Nails LLC, Owner Hien Le, member
39.	98441	Avalon Nails LLC #SAES21296 Avalon Nails LLC, Owner Hoang Nguyen, Member/Manager Tran T. Anh #59700485, Member/Manager Hiep Dam #50000004, Member/Manager
40.	INSP-87507	True Cuts Barber Shop #BBE-001812 True Cuts Barber Shop LLC, Owner Manuel Ramos #BAR-005691, Member
41.	INSP-87509	Ruben Lozoya #BAR-010615, Owner
42.	INSP-87900	Studio 4/16-1 Beauty Salon #BBE-001073 Melissa Chavez, Owner
43.	INSP-88118	V's Barbershop #BBE-001356 Triple N Enterprises, Owner
44.	INSP-88316	Uppercuts Barbershop #BBE-002138 Lionel Gastelum #BAR-002306, Owner
45.	INSP-088317	Angel Paredes #SBA-000979, Licensee
46.	INSP-088318	Alexes Morales #BAR-005478, Licensee
47.	INSP-088646	Zahid Loreto #BAR-002910, Owner

Motion: Trista Guzman Glover moved to accept staff recommendations to send the above referenced 47 cases to an informal interview or accept the negotiation terms offered by the board.

Second: Marshall Knox seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

VI. Items for Board Review, Discussion, and Possible Action - 9:30 a.m.



The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Review, Discussion and Possible Action on Motion to Deem pursuant to A.R.S. § 32-573 (E).

		Rosie's Nails #SNT16495 & SAES21398 Bich Tuyen T. Le #50000384 & 31700849 Minh V. Vu #50000151, Manager
1.	96875/96876	Assistant Attorney General, Seamus Monaghan, informs the board that the state requests the board to accept the signed consent agreement that includes a voluntary surrender of the license and to vacate the hearing.
		Motion: Trista Guzman Glover moved to accept the signed consent agreement with voluntary surrender of the license and vacate the hearing. Second: Brandon McFadden seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.

B. Review, Discussion and Possible Action on Random inspection with Board order and Consent Agreement Pursuant to A.R.S. § 32-572 (A) (9).

		Mirabella Studio 256 #SCOS26253 Kathleen Hamilton #11001820, Owner
		Rosa Rodriguez briefs the board with the case details.
1.	<u>97771</u>	Investigator Helen Bordelon presents the case to the board and informs of her findings on the reinspection and informs that the licenses are still expired.
		Motion: Trista Guzman Glover moved to send the case to board hearing for violation of board order. Second: Marshall Knox seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.



		Quanna Coahran #18428275, Licensee
		Rosa Rodriguez presents details to the board and requests that the board rescind it's previous motion and issue a disciplinary letter of concern.
2.	98121	Motion: Gary Begley moved to rescind previous motion ordered by the board and to issue a non-disciplinary letter of concern based on information provided and staff recommendations. Second: Marshall Knox seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.

C. Review, Discussion and Possible Action on Barber Instructor Applicant Pursuant to A.R.S. § 32-323.

1.	Barber Applicant	Jose Juan Martinez Martinez, Applicant
		Bruce Bueno presents barber applicant to the board and requests that the board grant the Barber Instructor License.
		Motion: Marshall Knox moved to accept the barber instructor application and issue the license. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.

VII. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2) 9:30 a.m.

A. Without Negotiation Options

		Jonivy Nails #SNT19427 Jonivy Nails LLC, Owner Ivy Chau Tran #'s 51800575 & 31801104, Member Licensee Ivy Tran and Ryan Shumaker are
1.	<u>98463</u>	present in the room.
		Investigator Lisa Chavez presents the case to the board and provides an update of new findings at reinspection.
		Licensee provides statement and response to the



board regarding the new findings and changes that have been made at the establishment.
Motion: Tracy Mayfield moves to adopt the findings of fact and conclusions of law. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
Motion: Tracy Mayfield moves to issue a civil penalty of \$1,250 and issue 12 months probation as disciplinary action in this case. Second: Brandon McFadden seconds the motion. Trista Guzman Glover asks for clarity regarding the motion on the table.
Roll Call Vote: Gary Begley NAY Marshall A. Knox AYE Tracy Mayfield AYE Brandon McFadden AYE Trista Guzman Glover NAY Earl "Nick" Goodman AYE Chase Turrentine AYE Vote: 5-aye, 2-nay, 0-abstain, 0-recuse, 1-absent. Motion passed by majority.

B. With Negotiation Options

1.	<u>98153</u>	Danielle Gonzales #10700710, Licensee
		Licensee is present in the room.
		Investigator Lisa Chavez presents the case to the board.
		Motion: Trista Guzman Glover moved to issue a non-disciplinary letter of concern for having an establishment license. Second: Marshall Knox seconds the motion. Vote:7-aye, 0-nay, 0-abstain, 0-recuse,1-absent. Motion passed unanimously.
2.	98211	Evelyn A. Mendivil #31901197, Licensee
		Licensee Evelyn Mendivil is present in the room.
		Investigator Lisa Chavez presents the case to the



		hd
		Motion: Trista Guzman Glover moves to issue a non-disciplinary letter of concern for operating in an unlicensed establishment. Second: Marshall Knox seconds the motion. Vote:7-aye, 0-nay, 0-abstain, 0-recuse,1-absent. Motion passed unanimously.
3.	98248	Krystyna Thanh Tran #11601682, Owner Licensee Krystyna Tran is present in the room. Investigator Cathy Bergeron presents the case to the board. Motion: Trista Guzman Glover moves to dismiss the case. Second: Marshall Knox seconds the motion. Vote:7-aye, 0-nay, 0-abstain, 0-recuse,1-absent. Motion passed unanimously.
4.	INSP-085863	Licensee is present. Interpreter, provided by the board, is present for the licensee. Investigator Helen Bordelon presents the case to the board. Motion: Trista Guzman Glover moves to continue this case to next month to make sure the barber license comes into compliance. Second: Marshall Knox seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
5.	INSP-085882	VD Barbershop #BBE-000566 Jesus L. Uriate, Owner The licensee is not present. Motion: Gary Begley moved to send the referenced case to a formal hearing unless the party agrees to the consent agreement offered by the board. Second: Marshall Knox seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.



VIII. Review, Discussion, and Possible Action to Establish and Seat a Legislative Sub-Committee Pursuant to A.R.S. § 32-503 (B)

Executive Director Frank Migali provides a summary of the request to the board. The Board Staff would like to first get the committee seated and then determine how to move forward. The Board Staff has a list of items to propose to the board, similar to the rules update. The Board Staff recommends three members of the board and two public members to be selected. The Executive Director, Frank Migali, has two public members in mind that would be of great assistance.

Trista Guzman Glover volunteers. Brandon McFadden volunteers. Marshall Knox volunteers.

Motion: Gary Begley moved to accept the Sub-Committee members that have volunteered.

Second: Tracy Mayfield seconds the motion. **Vote:** 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

IX. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

Academy student compliments board on meeting.

School Director comments that coming to these board meetings will contribute to letting students know the suite rules.

X. Staffing Update - Executive Session

The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1)

Motion: Gary Begley moved for the board to enter into Executive Session at 11:01AM.

Second: Trista Guzman Glover seconds the motion. **Vote:** 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

The Board resumed and called the regular Board Meeting back to order at 11:45AM.



XI. ADJOURNMENT

Motion: Trista Guzman Glover moves to adjourn the meeting.

Second: Marshall Knox seconds the motion. **Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

Meeting adjourned at 11:47AM.

Individuals who need reasonable accommodation to participate or who need information in an alternative format, may contact Amelia Heredia, ADA Coordinator, at (480) 889-2958.