

Arizona Barbering & Cosmetology Board 1740 W Adams St #4400 • Phoenix, AZ 85007 https://bcb.az.gov/ • 480-784-4539

Katie Hobbs Governor Frank L. Migali Executive Director

September 1, 2023

The Honorable Katie Hobbs Office of the Governor 1700 W. Washington, 9th Floor Phoenix, AZ 85007

Dear Governor Hobbs,

On behalf of the Arizona Barbering & Cosmetology Board, thank you for providing the opportunity to present the enclosed budget plan for State Fiscal Year 2025.

The presented budget plan will reflect the mission of the Arizona Barbering & Cosmetology Board "to protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations." Our agency continues to strive for our vision for world-class customer care to our licensed professional members, and to the Citizens of Arizona.

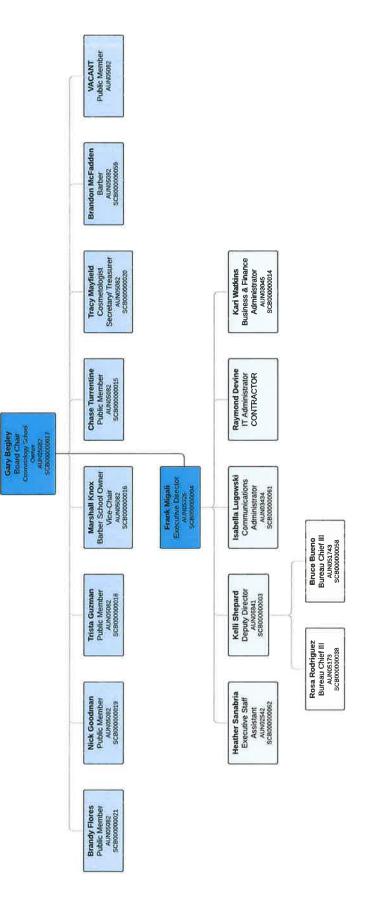
The Arizona Barbering & Cosmetology Board is one of the largest licensing and regulatory agencies mandated to protect the citizens of Arizona. The board issues 16 categories of licenses to: establishments, schools, and to individuals who qualify by reciprocity, universal recognition or by successfully completing a written and practical examination.

The Arizona Barbering & Cosmetology Board would like to thank you for your continued support of the services the Board provides, and the work we do to protect the citizens of Arizona.

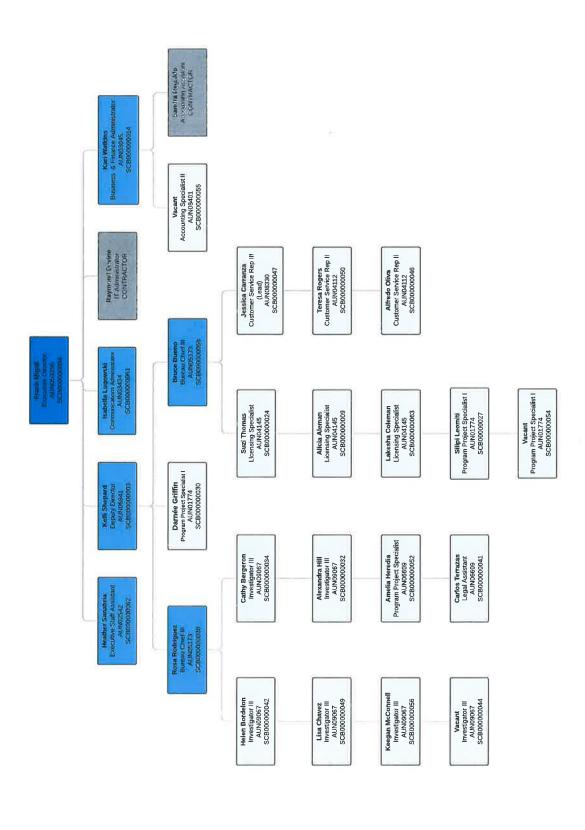
Sincerely,

Frank L. Migali, MBA Executive Director

Arizona Barbering & Cosmetology Board Board of Directors Director's Office August 2023



Arizona Barbering & Cosmetology Board Organizational Chart August 2023





State of Arizona Budget Request

State Agency

Board of Cosmetology

A.R.S. Citation: A.R.S § 32-505(A),(B),©

Governor Hobbs:

This and the accompanying budget schedules, statements and explanatory information constitute the operating budget request for this agency for Fiscal Year 2025.

To the best of my knowledge all statements and explanations contained in the estimates submitted are true and correct.

Appropriated Funds	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Total Amount Requested:	2,886.9	622.6	3,509.5
Board of Cosmetology Fund	2,886.9	622.6	3,509.5
Non-Appropriated Funds	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Total Amount Planned:			
Board of Cosmetology Fund			•
Board of Cosmetology Total:	2,886.9	622.6	3,509.5

Agency Head: Frank L. Migali

Title:

Executive Director

Frank L. Migali

9/7/2023

Phone:

4807844632

Prepared by: **Email Address:**

Date Prepared: September 7, 2023

Revenue Schedule

Agency:		Board of Cosmetology	
Fund:	AA1000	General Fund	

AFIS Code	Category of Receipt and Description	FY 2023 Actuals	FY 2024 Estimate	FY 2025 Request
4332	Other Education Fees	0.1	: : : : : : : : : : : : : : : : : : :	<u> </u>
4339	Other Fees & Charges for Services	4.3	4.3	4.3
4372	Publications & Reproductions	1.7	2.0	2.0
4415	Occupational & Professional Licenses	241.8	386.8	232.1
4419	Other Licenses	0.0	14	4
4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	56.2	50.3	30.2
4821	Prior Year Reimbursements (Refunds)	(0.0)		-
	General Fund Total:	304.0	443.4	268.6

Forecast Methodology

Barbering and Cosmetology Fund Please Reference the attachment

Revenue Schedule

Agency:		Board of Cosmetology	
Fund:	CB2017	Board of Cosmetology Fund	

AFIS Code	Category of Receipt and Description	FY 2023 Actuals	FY 2024 Estimate	FY 2025 Request
4332	Other Education Fees	0.5	(a)	
4339	Other Fees & Charges for Services	38.6	39.0	39.0
4372	Publications & Reproductions	15.7	16.0	16.0
4415	Occupational & Professional Licenses	2,175.8	3,480.0	2,088.0
4419	Other Licenses	0.1	3 <u>4</u> 2	-
4449	Other Fees	0.0	19	8
4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	408.7	295.8	177.5
4645	Payment Card Transaction Fees Paid	(8.0)	(8.0)	(8.0)
4649	Credit Card Fee Revenue	111.9	100.0	100.0
4699	Miscellaneous Receipts	(38.2)	(38.0)	(38.0)
4821	Prior Year Reimbursements (Refunds)	(0.4)	(0.4)	(0.4)
	Board of Cosmetology Fund Total:	2,704.8	3,884.4	2,374.1

Forecast Methodology

Barbering and Cosmetology Board Please reference the attachment



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Katie Hobbs Governor Frank L. Migali Executive Director

2024 Revenue Forecast

License Renewals

The Barbering and Cosmetology Board adheres to a two year personal license renewal cycle. The agency will experience an increase of revenues, as FY24 is a personal license renewal cycle year.

During FY23 the Barbering and Cosmetology Board experienced a substantial increase of licensure reactivations, revenue increased for personal and establishment licensure, and this resulted in an unusual increase with other fines and penalties. Fines and penalties revenue will decrease to a normal 3% of the licensure revenues during FY24.

Other fees and charges for services will remain static for FY24.

Credit card fee renewal revenues increased substantially as the Barbering and Cosmetology Board became more efficient as additional services became available for online payment.

Sources and Uses

Agency: Board of Cosmetology

Fund: CB2017 Board of Cosmetology Fund

Funds are used to administer licensing examinations and licenses, inspect salons and schools, and investigate violations of sanitation requirements and cosmetology procedures. Revenues consist of examination and licensing fees, penalties, educational classes, and service charges for printouts, copying, paying with alternative methods, documents and publications, and other services the Board deems appropriate.

Cash Flow Summary	FY 2023 Actuals	FY 2024 Estimate	FY 2025 Request
Beginning Balance	15,654.0	15,413.7	16,411.2
Revenue (from Revenue Schedule)	2,704.8	3,884.4	2,374.1
Total Available	18,358.9	19,298.1	18,785.3
Total Appropriated Disbursements	2,880.5	2,886.9	3,509.5
Total Non-Appropriated Disbursements	64.7	:#:	#
Balance Forward to Next Year	15,413.7	16,411.2	15,275.8

Explanation for Negative Ending Balance(s):

Board of Cosmetology

Appropriated Expenditure

Expenditure Categories	FY 2023 Actuals	FY 2024 Estimate	FY 2025 Request
Personal Services	1,227.5	1,170.6	1,392.1
Employee Related Expenditures	557.5	605.3	706.3
Professional & Outside Services	182.0	148.3	148.3
Travel In-State	35.6	38.7	38.7
Travel Out-Of-State	1.0	8.8	8.8
Food	<u></u>	(=)	<u>~</u>
Aid To Organizations & Individuals	Ĕ		豊
Other Operating Expenditures	789.9	354.0	654.0
Equipment) = /	-
Capital Outlay	ш	-	=
Capital Equipment	<u> </u>	•	#
Non-Capital Equipment	31.7	561.2	561.2
Debt Service	*	(mex)	-
Cost Allocation & Indirect Costs	<u>=</u>	1=7	~
Transfers-Out	16.0		9
Appropriated Expenditure Sub-Total:	2,841.2	2,886.9	3,509.5
Non-Lapsing Authority from Prior Years (no entry for BY)	15.3) = ;	-
Administrative Adjustments (no entry for BY)	23.9	1#1	-
Capital Projects (Land, Bldgs, Improv)	-)=(=
Appropriated 27th Pay Roll	=) = (<u></u>
Legislative Fund Transfers	-	:=:	-

Sources and Uses

Agency:	Board of Cosmetology			
Fund: CB2	017 Board of Cosmetology Fund			
IT Project Tr	ansfers		9 = 0	
Residual Equ	uity Transfer	: 4	(5)	
Transfer Due	e to Fund Balance Cap	7 <u>~</u>	=	
Prior Commi	tted or Obligated Expenditures (no entry for AY)	· E	±7.0	
Non-Appropr	riated 27th Pay Roll	-	3 8 00	
Appropriated Ex	penditure Total:	2,880.5	2,886.9	3,509.
Appropriated FTI	E	23.0	29.5	33.5
Non-Appro	priated Expenditure			
Expenditure	Categories	FY 2023 Actuals	FY 2024 Estimate	FY 2025 Request
Personal Sei	vices	ia ia	-	
Employee Re	elated Expenditures	,5	-	
Professional	& Outside Services	63.8	:#X	
Travel In-Sta	te	34	: = 0	
Travel Out-C	of-State	12	温	
Food		. 	=	
Aid To Orgar	nizations & Individuals		s = 8	
Other Opera	ting Expenditures	1.0	:#3	
Equipment		12	120	
Capital Outla	у	9 .5		
Capital Equip	pment	5 5 5	(2)	
Non-Capital	Equipment	.(#)	3#3	
Debt Service		Vi2	<u> 14</u> 0	
Cost Allocation	on & Indirect Costs	1 0.	•	
Transfers-Ou	ut	16 8 1	(表)	
	Non-Appropriated Expenditure Sub-Total:	64.7	(*)	
Non-Lapsing	Authority from Prior Years (no entry for BY)	#	₩	
Administrativ	e Adjustments (no entry for BY)	景		
Capital Proje	cts (Land, Bldgs, Improv)	=	×:	
Appropriated	27th Pay Roll	-	*	
Legislative F	und Transfers	<u>45</u> 9	-	
IT Project Tra	ansfers	Ę		
Residual Equ	uity Transfer	-	380	
Transfer Due	to Fund Balance Cap	-	:0	
Prior Commit	tted or Obligated Expenditures (no entry for AY)	-	*	
Non-Appropr	iated 27th Pay Roll	Ĕ	3	

Sources and Uses

Agency		Board of Cosmetology			
Fund:	CB2017	Board of Cosmetology Fund			
Non-App	ropriated Exp	penditure Total:	64.7		8
Non-App	ropriated FTE		•	=	3

Funding Issue List

Agency: Board of Cosmetology

FT 2025

Priority	Funding Issue Title		Total FTE	Total Amount	General Fund	Other Appropriated Funds	Non- Appropriated Funds
1	Information Technology		-	150.0		150.0	:
2	Customer Care		1.0	81.3	μ.	81.3	ш;
3	Compliance		3.0	221.2	Ē	221.2	Ē
4	Annual Leave Payout		÷**	20.0	π.	20.0	1 78
5	Office Update		<u></u>	150.0	*	150.0	*
		Total:	4.0	622.6		622.6	

Funding Issue Detail

Agency:	Board of Cosmetology			
ssue:	1 Information Technology		Calculated ERE: Uniform Allowance:	
Prog	gram: Licensing and Regulation d: CB2017 Board of Cosmetology Fund (Appropriat	ed)		
	Expenditure Categories	FY 2025		
7000	Other Operating Expenditures	150.0		
	Program/Fund Total:	150.0		
ssue:	2 Customer Care		Calculated ERE: Uniform Allowance:	26.
Prog	gram: Licensing and Regulation d: CB2017 Board of Cosmetology Fund (Appropriat	ed)		
	Expenditure Categories	FY 2025		
TE	FTE	1.0		
000	Personal Services	55.0		
3100	Employee Related Expenditures	26.3		
	Subtotal Personal Services and ERE Program/Fund Total:	81.3 81.3		
	Program/Pund Total.	01.3		
ssue:	3 Compliance		Calculated ERE:	74.
			Uniform Allowance:	
	ram: Licensing and Regulation			
Fund	d: CB2017 Board of Cosmetology Fund (Appropriat	ed)		
	Expenditure Categories	FY 2025		
TE	FTE	3.0		
000	Personal Services	146.5		
100	Employee Related Expenditures	74.7		
	Subtotal Personal Services and ERE	221.2		
	Program/Fund Total:	221.2		
ssue:	4 Annual Leave Payout		Calculated ERE:	
			Uniform Allowance:	

Date Printed:

Funding Issue Detail

Agency: **Board of Cosmetology** 4 **Annual Leave Payout** Issue: Program: **Licensing and Regulation** Fund: **Board of Cosmetology Fund (Appropriated)** CB2017 FY 2025 **Expenditure Categories** 6000 Personal Services 20.0 **Subtotal Personal Services and ERE** 20.0 **Program/Fund Total:** 20.0 **Calculated ERE:** Issue: 5 **Office Update Uniform Allowance:** Program: **Licensing and Regulation** Fund: **Board of Cosmetology Fund (Appropriated)** CB2017 FY 2025 **Expenditure Categories** 7000 Other Operating Expenditures 150.0

Program/Fund Total:

150.0

Agency: **Board of Cosmetology**

1 Information Technology issue:

Description of Issue:

In SFY 2023, the legislature generously provided BCB with an increase to our appropriation for the development costs of a new and consolidated licensing system. Since the time of SFY 2023, it has been determined that the company the State contracted with for the purposes of consolidating the IT systems is unable to fulfill its obligations and truly consolidate and automate the barbering and cosmetology systems.

As a result, BCB leadership has negotiated terms with an IT firm to build a system fit for the organizational Proposal:

needs. This comes with a \$150,000 increase for years two (SFY 2025) and three (SFY 2026).

Alternatives Considered: No other option at this time.

Impact of Not Funding This Year: Lack of consolidated IT systems, and risk of poor experience for Licensees.

Statutory Reference:

Equipment to be Purchased (if applicable):

Classification of New

Positions:

Annualization(s):

Alignment with Agency's Strategic Plan or Statutory Responsibilities:

Impact on Historically

Underserved. Marginalized, or **Adversely Affected** Groups:

How has feedback been incorporated from groups directly impacted by proposal?:

Description of how this furthers the Governor's priorities: N/A

N/A

2 Issue: **Customer Care**

To achieve the BCB mission and vision of providing quality customer service to potential and existing Description of Issue:

licensees, BCB needs to expand our Customer Care Team by adding a dedicated Customer Care Supervisor position. Currently, BCB takes an average of 150 calls per day, spread across three dedicated customer service representatives, with a wait time of 10-15 minutes, depending on the severity of calls being received on any given day. Individual call handle time can be anywhere from three minutes to 20 minutes. With only three dedicated customer service representatives, we are unable to create a tiered escalation process for calls. In other words, customers who call in for something simple may end up waiting on hold for 20+ minutes

due to other calls taking the time from existing customer service representatives.

Additionally, BCB receives a significant volume of emails in our general email inbox. In 2022, BCB received more than 6,000 email inquiries. Due to the significant call volume, the email inbox is not currently assigned to anyone within the Customer Care Team, creating an additional burden on other members of the BCB staff.

BCB respectfully requests the addition of a Customer Care Supervisor, with an increase of appropriation to PS Proposal: (Personal Services), \$55,000, and ERE (Employee Related Expenses), \$26,320. This role will primarily

oversee the Customer Care Representatives, take escalated calls (those that may take longer), and handle

the email inbox.

Agency: **Board of Cosmetology** 2 Issue: **Customer Care Alternatives** None Considered: Impact of Not Increased wait time and poor customer experience. Funding This Year: **Statutory Reference:** Equipment to be Purchased (if applicable): Classification of New Positions: Annualization(s): Alignment with Agency's Strategic Plan or Statutory Responsibilities: Impact on Historically N/A Underserved, Marginalized, or Adversely Affected Groups: How has feedback N/A been incorporated from groups directly impacted by

Issue: 3 Compliance

Description of Issue:

Description of how this furthers the Governor's priorities:

proposal?:

BCB has statutory authority to investigate and conduct routine inspections of all barbering and cosmetology licensees in Arizona (A.R.S. § 32-542).

In 2022, BCB received 198 consumer complaints.

In SFY 2023, BCB issued 11,664 establishment licenses.

In SFY 2023, there is one investigator for every 2,333 licensed establishments.

BCB received 436 consumer complaints in the first six months of 2023. At this same rate of increase, BCB anticipates receiving more than 850 complaints in 2023. This represents a 330% increase in complaints requiring review and/or investigation over 2022. In the first six months of 2023, the average number of complaints with merit is approximately 47%. This will equate to approximately 400 complaints that will need to be investigated. A typical investigation takes our staff an average of four hours to complete, inclusive of the investigation and all supporting documentation for the case to go before the Board. The increase in the number of complaints with merit warrants an additional FTE as it will take one FTE approximately 18 months to complete the current level of work.

In SFY 2023, BCB identified 4,091 delinquent establishment licenses. These establishments allowed their licenses to lapse and are likely violating Arizona Revised Statute and Administrative Code by operating an unlicensed establishment putting the health and safety of consumers at risk.

Agency: Board of Cosmetology

Issue: 3 Compliance

BCB requests three additional full-time equivalents: two investigators (one for the increased number of establishments that will need to be inspected and one to handle the projected number of complaints). This request comes with an increase of PS (Personal Services), \$146,520, and ERE (Employee Related Expenses), \$74,719. Additionally, due to the anticipated growth of the Compliance function BCB is requesting an additional supervisor. The supervisor position will be utilized to supervise the existing five investigators and the two proposed new FTEs included in this request. Additionally, the supervisor position will ensure an appropriate employee/supervisor ratio of one to seven in this complex investigatory work. These positions will allow for appropriate review, inspection, investigation, and most importantly, education of establishment

licensees.

Alternatives Considered:

Proposal:

None

Impact of Not Funding This Year:

Significant backlog of consumer complaints, thus risking the health and safety of Citizens of the State of

Arizona.

Statutory Reference:

Equipment to be Purchased (if applicable):

Classification of New

Positions:

Annualization(s):

Alignment with Agency's Strategic Plan or Statutory Responsibilities:

Impact on Historically Underserved, Marginalized, or Adversely Affected Groups:

How has feedback been incorporated

from groups directly impacted by proposal?:

Description of how this furthers the Governor's priorities:

N/A

N/A

Issue: 4 Annual Leave Payout

Description of Issue: Until the SFY 2023, the Arizona Barbering & Cosmetology Board had a special appropriation line item that

allows the payout of annual leave from its Fund Balance, not associated with the annual appropriation. This lapsed at the end of the SFY 22. As of August 4, 2023, the Arizona Barbering & Cosmetology Board has

twelve FTEs with an annual leave accrual of more than 100 hours.

Proposal: BCB respectfully requests the reopening of the special line item in the amount of \$20,000 to specifically

support payment of accrued annual leave balances at employee separation.

Alternatives Considered: None

Impact of Not Funding This Year:

Significant risk of overspending the appropriation due to any type of employee separation.

Statutory Reference:

Agency: **Board of Cosmetology** 4 Issue: **Annual Leave Payout** Equipment to be Purchased (if applicable): **Classification of New** Positions: Annualization(s): Alignment with Agency's Strategic Plan or Statutory Responsibilities: Impact on Historically N/A Underserved, Marginalized, or **Adversely Affected** Groups: How has feedback N/A been incorporated from groups directly impacted by proposal?: **Description of how** this furthers the Governor's priorities: Issue: 5 Office Update Description of Issue: BCB moved into the 1740 building in the State Capitol Mall in 2017. At that time, the agency received surplus furniture that was aged, some of which were quite worn. Since that time, BCB has successfully transitioned the team to a hybrid work model. Proposal: BCB is respectfully requesting a one-time appropriation in the amount of \$150,000 for the design, purchase, and installation of furniture with the vision of a hybrid business center office model. Alternatives N/A Considered: Impact of Not N/A Funding This Year: Statutory Reference: **Equipment to be** Purchased (if applicable): **Classification of New** Positions: Annualization(s): Alignment with Agency's Strategic Plan or Statutory Responsibilities: Impact on Historically N/A Underserved,

Groups:

Marginalized, or Adversely Affected

Agency:		Board of Cosmetology	
Issue:	5	Office Update	
How has feedbacen incorpora from groups disimpacted by proposal?:	ted	N/A	
Description of I this furthers the Governor's price	€		

Summary of Expenditure and Budget Request for All Funds

Agency: Board of Cosmetology

Appro	ppriated Funds	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program	1:				
CBA-1-0	Licensing and Regulation	2,841.2	2,886.9	622.6	3,509.5
	Appropriated Funds Total:	2,841.2	2,886.9	622.6	3,509.5
	Expenditure Categories				
	FTE	23.0	29.5	4.0	33.5
	Personal Services	1,227.5	1,170.6	221.5	1,392.1
	Employee Related Expenditures	557.5	605.3	101.0	706.3
	Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
	Professional & Outside Services	182.0	148.3	= = = = = = = = = = = = = = = = = = = =	148.3
	Travel In-State	35.6	38.7	:: ≅	38.7
	Travel Out-Of-State	1.0	8.8	-	8.8
	Other Operating Expenditures	789.9	354.0	300.0	654.0
	Non-Capital Equipment	31.7	561.2	2	561.2
	Transfers-Out	16.0	•	Ė	-
	Expenditure Categories Total:	2,841.2	2,886.9	622.6	3,509.5

Summary of Expenditure and Budget Request for All Funds

Agency	: Board of Cosmetology				
Non-Appropriated		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program	ı:	· · · · · · · · · · · · · · · · · · ·			
CBA-1-0	Licensing and Regulation	64.7		: -	(=)
	Non-Appropriated Total:	64.7			148
	Expenditure Categories				
	FTE	: -	-	- "	Het.
	Personal Services	9	126	-	; ≥ 0
	Employee Related Expenditures	<u> </u>	<u> </u>	<u> </u>	-
	Subtotal Personal Services and ERE	8	<u>⊛</u>	# ,	®
	Professional & Outside Services	63.8	•	=	9.
	Travel In-State	3 = :	190	=	震器
	Travel Out-Of-State	-	(#1)	-	i⊕0
	Other Operating Expenditures	1.0	*	2	**
	Non-Capital Equipment	-		-	.
	Transfers-Out	ā m ē	:*:	*	(#8
	Expenditure Categories Total:	64.7			
	Board of Cosmetology Total for All Funds:	2,905.9	2,886.9	622.6	3,509.5
Appro	priated and Non-Appropriated	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2024 Funding Issue	FY 2025 Total Request
CBA-1-0	Licensing and Regulation	2,905.9	2,886.9	622.6	3,509.5
	Board of Cosmetology Total for All Funds:	2,905.9	2,886.9	622.6	3,509.5

Summary of Expenditure and Budget Request for Selected Funds

Agency	: Board of Cosmetology				
Fund:	CB2017 Board of Cosmetology Fund (A	Appropriated)			
		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program	:				
CBA-1-0	Licensing and Regulation	2,841.2	2,886.9	622.6	3,509.5
	Board of Cosmetology Fund (Appropriated) Summary Total:	2,841.2	2,886.9	622.6	3,509.5
	Expenditure Categories				
	FTE	23.0	29.5	4.0	33.5
	Personal Services	1,227.5	1,170.6	221.5	1,392.1
	Employee Related Expenditures	557.5	605.3	101.0	706.3
	Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
	Professional & Outside Services	182.0	148.3	<u> </u>	148.3
	Travel In-State	35.6	38.7	₩.	38.7
	Travel Out-Of-State	1.0	8.8		8.8
	Other Operating Expenditures	789.9	354.0	300.0	654.0
	Non-Capital Equipment	31.7	561.2	-	561.2
	Transfers-Out	16.0	=	2	
	Expenditure Categories Total:	2,841.2	2,886.9	622.6	3,509.5

Summary of Expenditure and Budget Request for Selected Funds

Agency:		Board of Cosmetology
Fund:	CB2017	Board of Cosmetology Fund (Non-Appropriated)

		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program	n:				
CBA-1-0	Licensing and Regulation	64.7	*	35 - 9	-
Boa	rd of Cosmetology Fund (Non-Appropriated) Summary Total:	64.7		5 (#)	•
	Expenditure Categories				
	FTE	(inc)	-	3 ≠ 3	
	Personal Services	**	2	S € 3	2
	Employee Related Expenditures	·	<u> </u>	<u> </u>	
	Subtotal Personal Services and ERE	OS.	•	<u>.</u>	
	Professional & Outside Services	63.8	ā	\$ 7	
	Travel In-State	: 		0. = 0	-
	Travel Out-Of-State	3=3	2	34	-
	Other Operating Expenditures	1.0	-	æ	-
	Non-Capital Equipment	S#6	=	(= :	
	Transfers-Out	*			i s
	Expenditure Categories Total:	64.7		(m)	· · · · · · · · · · · · · · · · · · ·

Program Budget Unit Summary of Expenditure and Budget Request for All Funds

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0 Licensing and Regulati	on			
Francis difference Costs are nice				
Expenditure Categories FTE	23.0	29.5	4.0	33.5
Personal Services	1,227.5	1,170.6	221.5	1,392.1
Employee Related Expenditures	557.5	605.3	101.0	706.3
Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
Professional & Outside Services	245.7	148.3	<u></u>	148.3
Travel In-State	35.6	38.7	//=	38.7
Travel Out-Of-State	1.0	8.8	100	8.8
Other Operating Expenditures	790.9	354.0	300.0	654.0
Non-Capital Equipment	31.7	561.2	~	561.2
Transfers-Out	16.0			ē
Expenditure Categories Total:	2,905.9	2,886.9	622.6	3,509.5
Fund Source				
Appropriated Funds				
Board of Cosmetology Fund (Appropriated)	2,841.2	2,886.9	622.6	3,509.5
Appropriated Funds Total:	2,841.2	2,886.9	622.6	3,509.5
Non-Appropriated Funds		81		
Board of Cosmetology Fund (Non- Appropriated)	64.7	3	€	
Non-Appropriated Funds Total:	64.7	•	<u> </u>	
Licensing and Regulation Total:	2,905.9	2,886.9	622.6	3,509.5
Sub Program: CBA-1-1 Licensing and Regulati	on			
Expenditure Categories				
FTE	23.0	29.5	4.0	33.5
Personal Services	1,227.5	1,170.6	221.5	1,392.1
Employee Related Expenditures	557.5	605.3	101.0	706.3
Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
Professional & Outside Services	245.7	148.3	-	148.3
Travel In-State	35.6	38.7		38.7

PBU Summary

All dollars are presented in thousands (not FTE)

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Program Budget Unit Summary of Expenditure and Budget Request for All Funds

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0 Licensing and Regulat	ion			
Sub Program: CBA-1-1 Licensing and Regulat	ion			
Travel Out-Of-State	1.0	8.8		8.8
Other Operating Expenditures	790.9	354.0	300.0	654.0
Non-Capital Equipment	31.7	561.2	=	561.2
Transfers-Out	16.0	-	£	<u>:</u>
Expenditure Categories Total:	2,905.9	2,886.9	622.6	3,509.5
Fund Source Appropriated Funds				
Board of Cosmetology Fund (Appropriated)	2,841.2	2,886.9	622.6	3,509.5
Appropriated Funds Total:	2,841.2	2,886.9	622.6	3,509.5
Non-Appropriated Funds				
Board of Cosmetology Fund (Non- Appropriated)	64.7	黑	÷	¥
Non-Appropriated Funds Total:	64.7			*
Licensing and Regulation Total:	2,905.9	2,886.9	622.6	3,509.5

Program Budget Unit Summary of Expenditure and Budget Request for Selected Funds

		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Reques
Program: CBA-1-0 Lice	ensing and Regula	tion			
Fund: CB2017 Boa	ard of Cosmetology	/ Fund			
Appropriated					
Personal Services		1,227.5	1,170.6	221.5	1,392.1
Employee Related Expenditures		557.5	605.3	101.0	706.3
Subtotal Personal Services and I	ERE	1,785.0	1,775.9	322.6	2,098.5
Professional & Outside Services		182.0	148.3	-	148.3
Travel In-State		35.6	38.7	₩.	38.7
Travel Out-Of-State		1.0	8.8	¥	8.8
Other Operating Expenditures		789.9	354.0	300.0	654.0
Non-Capital Equipment		31.7	561.2	=	561.2
Transfers-Out		16.0	睡	-	
Expenditure Ca	tegories Total:	2,841.2	2,886.9	622.6	3,509.
Non-Appropriated					
Personal Services		*	**	*	9
Employee Related Expenditures		2	-	2	
Subtotal Personal Services and I	ERE		-		
Professional & Outside Services	-	63.8	-	-	
Travel In-State		7.	2		
Travel Out-Of-State		₩.	:=x		
Other Operating Expenditures		1.0	967	×	
Non-Capital Equipment		Ĕ	-	-	
Transfers-Out		Ti.	1 7 7:	-	
Expenditure Ca	tegories Total:	64.7			
Board of Cosmetolo	ogy Fund Total:	2,905.9	2,886.9	622.6	3,509.
Program Total for	Select Funds:	2,905.9	2,886.9	622.6	3,509.
	ensing and Regulat				
	200 200				
Fund: CB2017 Boa	rd of Cosmetology	runa			

Program Budget Unit Summary of Expenditure and Budget Request for Selected Funds

Agency:	Board of Cosmetology	/			
		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0	Licensing and Regula	tion			
Sub Program: CBA-1-1	Licensing and Regula	tion			
Fund: CB2017	Board of Cosmetology	y Fund			
Personal Services		1,227.5	1,170.6	221.5	1,392.1
Employee Related Expenditure	es	557.5	605.3	101,0	706.3
Subtotal Personal Services		1,785.0	1,775.9	322.6	2,098.5
Professional & Outside Service	es	182.0	148.3	=	148.3
Travel In-State		35.6	38.7	X	38.7
Travel Out-Of-State		1.0	8.8	=	8.8
Other Operating Expenditures		789.9	354.0	300.0	654.0
Non-Capital Equipment		31.7	561.2	±	561.2
Transfers-Out		16.0) . .		-
Expenditur	re Categories Total:	2,841.2	2,886.9	622.6	3,509.5
Non-Appropriated					
Personal Services		<u> </u>		8	-
Employee Related Expenditure	es				
Subtotal Personal Services a	and ERE	•			
Professional & Outside Service	es	63.8	:•:		-
Travel In-State		~	7 = 1	-	*
Travel Out-Of-State		<u>~</u>	:=:	쓸	
Other Operating Expenditures		1.0	-	Ē	
Non-Capital Equipment		-	19.		-
Transfers-Out		4) = 5	*	-
Expenditur	e Categories Total:	64.7		<u> </u>	
Board of Cosmo	etology Fund Total:	2,905.9	2,886.9	622.6	3,509.5
Sub Program Tota	al for Select Funds:	2,905.9	2,886.9	622.6	3,509.5

Program Summary of Expenditure and Budget Request

Agency: Board of Cosmetology

Program: Licensing and Regulation

Progra	Program Summary		FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
CBA-1-1	Licensing and Regulation	2,905.9	2,886.9	622.6	3,509.5
	Licensing and Regulation Summary Total:	2,905.9	2,886.9	622.6	3,509.5
Expen	nditure Categories				
FTE	FTE	23.0	29.5	4.0	33.5
6000	Personal Services	1,227.5	1,170.6	221.5	1,392.1
6100	Employee Related Expenditures	557.5	605.3	101.0	706.3
	Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
6200	Professional & Outside Services	245.7	148.3	(T)	148.3
6500	Travel In-State	35.6	38.7	336	38.7
6600	Travel Out-Of-State	1.0	8.8	34	8.8
7000	Other Operating Expenditures	790.9	354.0	300.0	654.0
8500	Non-Capital Equipment	31.7	561.2		561.2
9100	Transfers-Out	16.0	₩8	·*	*
	Expenditure Categories Total:	2,905.9	2,886.9	622.6	3,509.5
	Source riated Funds				
CB2017	Board of Cosmetology Fund (Appropriated)	2,841.2	2,886.9	622.6	3,509.5
Non-App	Appropriated Funds Total:	2,841.2	2,886.9	622.6	3,509.5
CB2017	Board of Cosmetology Fund (Non- Appropriated)	64.7	<u>-</u>	•	-
	Non-Appropriated Funds Total:	64.7		•	
	Licensing and Regulation Summary Total:	2,905.9	2,886.9	622.6	3,509.5

Program Summary of Expenditure and Budget Request for Selected Funds

Agency:		Board of Cosmetology		
Program):	Licensing and Regulation		
Fund:	CB2017	Board of Cosmetology Fund (Appropriated)		

Program Expenditures		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
CBA-1-1	Licensing and Regulation	2,841.2	2,886.9	622.6	3,509.5
	Board of Cosmetology Fund (Appropriated) Summary Total:	2,841.2	2,886.9	622.6	3,509.5
Appro	priated Funding				
6000	Personal Services	1,227.5	1,170.6	221.5	1,392.1
6100	Employee Related Expenditures	557.5	605.3	101.0	706.3
	Subtotal Personal Services and ERE	1,785.0	1,775.9	322.6	2,098.5
6200	Professional & Outside Services	182.0	148.3	100	148.3
6500	Travel In-State	35.6	38.7	·	38.7
6600	Travel Out-Of-State	1.0	8.8	: - :	8.8
7000	Other Operating Expenditures	789.9	354.0	300.0	654.0
8500	Non-Capital Equipment	31.7	561.2	•	561.2
9100	Transfers-Out	16.0	ā	·	π
	Expenditure Categories Total:	2,841.2	2,886.9	622.6	3,509.5
	Fund CB2017 - A Total:	2,841.2	2,886.9	622.6	3,509.5

Program Summary of Expenditure and Budget Request for Selected Funds

Agency:	Agency: Board of Cosmetology		
Program:		Licensing and Regulation	
Fund: CB2017 E		Board of Cosmetology Fund (Non-Appropriated)	

Progi	ram Expenditures	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
CBA-1-1	Licensing and Regulation	64.7	π.	: = :	-
В	oard of Cosmetology Fund (Non-Appropriated) Summary Total:	64.7	-	·	
Non-	Appropriated Funding				
6000	Personal Services	(#)	-		5 1
6100	Employee Related Expenditures	(€)	-	3.00	-
	Subtotal Personal Services and ERE		•	:#::	•
6200	Professional & Outside Services	63.8	-		
6500	Travel In-State	<u>≨</u> 40	2	(=)	<u></u>
6600	Travel Out-Of-State		ä) = (-
7000	Other Operating Expenditures	1.0	-	. .	-
8500	Non-Capital Equipment	(#Y)	=	700	*
9100	Transfers-Out	= 0	=	121	ü
	Expenditure Categories Total:	64.7			<u> </u>
	Fund CB2017 - N Total:	64.7			÷
	Licensing and Regulation Total:	2,905.9	2,886.9	622.6	3,509.5

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Tota Reques
Program: CBA-1-0 Licensing and Regulation				
FTE				
FTE	23.0	29.5	4.0	33.5
Expenditure Category Total:	23.0		4.0	33.
Experientale Category Total.				
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	23.0	29.5	4.0	33.5
Appropriated Funds Total:	23.0	29.5	4.0	33.
Fund Source Total:	23.0	29.5	4.0	33.5
Personal Services				
Personal Services	1,227.5	1,170.6	221.5	1,392.
Expenditure Category Total:	1,227.5	1,170.6	221.5	1,392.
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	1,227.5	1,170.6	221.5	1,392.
Appropriated Funds Total:	1,227.5	1,170.6	221.5	1,392.
Fund Source Total:	1,227.5	1,170.6	221.5	1,392.
Employee Related Expenditures				
Employee Related Expenses	(0.0)	605.3	101.0	706.
FICA Taxes	89.8	₩	3.	
Medical Insurance	290.5	*		
Basic Life	0.2	<u>.</u>	X 🚅	
Long-Term Disability (ASRS)	1.6	<u> </u>	(E	
Unemployment Compensation & Other State' Taxes	0.3	*	0≠9	
Dental Insurance	2.3	=	15	
Workers' Compensation	10.5	-	3 - 0	
Arizona State Retirement System	139.8		2⊭1	
Personnel Board Pro-Rata Charges	10.6	÷	=	
Information Technology Pro Rata Charge	7.0	=	5 %	
Accumulated Sick Leave Fund Charge	4.9		2 4 3	:
Expenditure Category Total:	557.5	605.3	101.0	706.3

Agency	Board of Cosmetology				
		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Tota Reques
Progran	n: CBA-1-0 Licensing and Regulation				
Fund	Source				
Appropr	iated Funds				
CB2017	Board of Cosmetology Fund (Appropriated)	557.5	605.3	101.0	706.
	Appropriated Funds Total:	557.5	605.3	101.0	706.
	Fund Source Total:	557.5	605.3	101.0	706.
Profes	ssional & Outside Services				
	Professional and Outside Services	N e l	148.3		148.
	Attorney General Legal Services	85.0	. €3	-	
	Temporary Agency Services	149.3	- 1	2	
	Education & Training	3.6	36	₹	
	Other Professional & Outside Services	7.9	A.	5	
	Expenditure Category Total:	245.7	148.3		148.
Fund	Source				
Appropr	iated Funds				
CB2017	Board of Cosmetology Fund (Appropriated)	182.0	148.3		148.
	Appropriated Funds Total:	182.0	148.3	•	148.
Non-App 0B2017	Board of Cosmetology Fund (Non-Appropriated)	63.8	7 . €	2	
	Non-Appropriated Funds Total:	63.8	-	*	
	Fund Source Total:	245.7	148.3		148.
Travel	In-State				
	Travel In-State	(14)	38.7	<u>2</u>	38.
	Airfare and Other Common Carrier Charges	0.5	æ ⊀	=	
	Mileage - Private Vehicle	1.2		ė.	
	Car Rental In-State	22.2	150	₹0	
	Lodging	3.2	·•s	-	
	Meals with Overnight Stay	1.9	500	-	
	Other Miscellaneous In- State Travel	6.5		<u> </u>	
	Expenditure Category Total:	35.6	38.7	-	38.

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0 Licensing and Regulation				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	35.6	38.7	. 2,0 1	38.7
Appropriated Funds Total:	35.6	38.7	29	38.7
Fund Source Total:	35.6	38.7	(38.7
Travel Out-Of-State				
Travel Out of State	~	8.8	-	8.8
Lodging Out-of-State	0.6	98	18	3
Meals with Overnight Stay	0.2	~	:: * :	,
Other Miscellaneous Out-of- State Travel	0.2	.	3 . €	
Expenditure Category Total:	1.0	8.8	лж	8.8
Fund Source				
Appropriated Funds				
B2017 Board of Cosmetology Fund (Appropriated)	1.0	8.8		8.8
Appropriated Funds Total:	1.0	8.8	55₩6	8.8
Fund Source Total:	1.0	8.8	19	8.8
Other Operating Expenditures				
Other Operating Expenses	=	354.0	300.0	654.0
Risk Management Charges to State Agencies	10.4	*	250	9
Internal Service Computer Processing, Hosting, Maintenance and Support Costs	51.7	-	3 = 1	g
External Programming and System Development Costs	10.6	त		e
Other External Computer Processing, Hosting, Maintenance and Support Costs	426.9	ā	: #	9
Charges Imposed Related to AFIS.	42.9	a	***	-
External Telecommunications Charges	48.0		55	9
Building Rent Charges to State Agencies	117.1	*	:=:	
Miscellaneous Rent	0.1	#	*	
Late Charges on Overdue Payments	0.0	¥	1	
Internal Accounting, Budgeting & Financial Services	13.9	-		
Repair & Maintenance - Buildings	0.3		(4)	
Repair & Maintenance - Other Equipment	8.1	-	:•:	

Agency	Board of Cosmetology				
		FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Progran	m: CBA-1-0 Licensing and Regulation				
	Repair & Maintenance - Other	1.3			-
	Software Support, Maintenance Short-term Licensing	18.0	æt		
	Office Supplies	5.6	¥1	32	2
	Conference Registration / Attendance Fees	0.8	-	16	â
	Other Education & Training Costs	4.1	:	10 - 1	-
	Internal Printing	0.3	A	DEC.	=
	External Printing	1.9	120	046	2
	Postage & Delivery	21.4	<u></u>		è
	Document Shredding and Destruction Services	0.7	S	% = :	_
	Entertainment & Promotional Items	0.2	æ?i	o ≅	-
	Dues	0.7	(4):	2.00	-
	Books, Subscriptions & Publications	0.0	140	11 <u>2</u> 2	별
	Security Services	6.0	-	læ.	-
	Expenditure Category Total:	790.9	354.0	300.0	654.0
Fund	Source				
Appropr	riated Funds				
CB2017	Board of Cosmetology Fund (Appropriated)	789.9	354.0	300.0	654.0
	Appropriated Funds Total:	789.9	354.0	300.0	654.0
Non-App	propriated Funds				
CB2017	Board of Cosmetology Fund (Non- Appropriated)	1.0	#C	·•	-
	Non-Appropriated Funds Total:	1.0	(●)	=	
	Fund Source Total:	790.9	354.0	300.0	654.0
Non-C	Capital Equipment				
	Non-Capital Resources	*	561.2	::=	561.2
	Furniture - Non-Capital Purchase	16.4	=	2*	-
	Computer Equipment – Non- Capitalized Purchases	11.1	e-y.	3€	
	Telecommunications Equipment - Non- Capital Purchase	1.4	**	æ	
	Other Equipment - Non- Capital Purchase	2.8	-	18	9
	Purchased or licensed software / website	0.1		1=	-
	Expenditure Category Total:	31.7	561.2		561.2

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0 Licensing and Regulation				
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	31.7	561.2	· •	561.2
Appropriated Funds Total:	31.7	561.2	n=1	561.2
Fund Source Total:	31.7	561.2		561.2
Transfers-Out				
Transfers Out – Not Subject to Cost Allocation	16.0		9 ≡ 1	
Expenditure Category Total:	16.0			
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	16.0	¥	i 🖆	4
Appropriated Funds Total:	16.0		(e)	ĝ
Fund Source Total:	16.0		11#1	
Sub Program: CBA-1-1 Licensing and Regulation				
FTE				
FTE	23.0	29.5	4.0	33.5
Expenditure Category Total:	•			
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	23.0	29.5	4.0	33.5
Appropriated Funds Total:	23.0	29.5	4.0	33.5
Fund Source Total:	23.0	29.5	4.0	33.5
Personal Services				
Personal Services	1,227.5	1,170.6	221.5	1,392.1
Expenditure Category Total:	1,227.5	1,170.6	221.5	1,392.1
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	1,227.5	1,170.6	221.5	1,392.1
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Agency	:	Board of Cosmetology				
			FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Progran	n: CBA-1-0	Licensing and Regulation				
Sub Pro	ogram: CBA-1-1	Licensing and Regulation				
		Appropriated Funds Total:	1,227.5	1,170.6	221.5	1,392.1
		Fund Source Total:	1,227.5	1,170.6	221.5	1,392.1
Emplo	yee Related Exp	enditures				
	Employee Related	i Expenses	(0.0)	605.3	101.0	706.3
	FICA Taxes		89.8	-	Se:	
	Medical Insurance)	290.5		::=:	
	Basic Life		0.2	2	-	
	Long-Term Disabi	lity (ASRS)	1.6	=		-
	Unemployment Co State' Taxes	ompensation & Other	0.3	2	% ≅:	:#
	Dental Insurance		2.3	, 	X.	
	Workers' Compen	sation	10.5	-	2=5	-
	Arizona State Ret	irement System	139.8	-	-	
	Personnel Board I	Pro-Rata Charges	10.6	=	1. -	
	Information Techn	ology Pro Rata Charge	7.0	H.	3 .	
	Accumulated Sick	Leave Fund Charge	4.9	=	2#	
	E	expenditure Category Total:	557.5	605.3	101.0	706.3
Fund S	Source					
Appropri	iated Funds					
CB2017	Board of Cosmeto	logy Fund (Appropriated)	557.5	605.3	101.0	706.3
		Appropriated Funds Total:	557.5	605.3	101.0	706.3
		Fund Source Total:	557.5	605.3	101.0	706.3
Profes	sional & Outside	Services				
	Professional and	Outside Services	*	148.3	(4)	148.3
	Attorney General	Legal Services	85.0	+	-	_
	Temporary Agenc	y Services	149.3	-	12 7	.5
	Education & Train	ing	3.6	-	% =)	
	Other Professiona	I & Outside Services	7.9	-	2-6	
	E	xpenditure Category Total:	245.7	148.3	·	148.3

Fund Source

Appropriated Funds

Agency:	Board of Cosmetology	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Tota Reques
Program:	CBA-1-0 Licensing and Regulation	-			
Sub Prog	ram: CBA-1-1 Licensing and Regulation				
CB2017	Board of Cosmetology Fund (Appropriated)	182.0	148.3		148.3
	Appropriated Funds Total:	182.0	148.3		148.3
Non-Appro	opriated Funds				
	Board of Cosmetology Fund (Non- Appropriated)	63.8	*	æ	
	Non-Appropriated Funds Total:	63.8		5 , =	
	Fund Source Total:	245.7	148.3		148.3
Travel In	n-State				
-	Travel In-State	(m)	38.7		38.7
	Airfare and Other Common Carrier Charges	0.5	9	8	
i	Mileage - Private Vehicle	1.2	-	: = :	
(Car Rental In-State	22.2	-	-	
I	Lodging	3.2	<u> </u>		
ı	Meals with Overnight Stay	1.9	-	9=0	
(Other Miscellaneous In- State Travel	6.5		; = :	=
	Expenditure Category Total:	35.6	38.7		38.7
Fund Sc					
Appropriat					
CB2017	Board of Cosmetology Fund (Appropriated)	35.6	38.7		38.7
	Appropriated Funds Total:	35.6	38.7		38.7
	Fund Source Total:	35.6	38.7		38.7
Travel C	Out-Of-State				
	Travel Out of State		8.8	-	8.8
L	odging Out-of-State	0.6	=	726	
	Meals with Overnight Stay	0.2	ā	惠	
(Other Miscellaneous Out-of- State Travel	0.2	<u> </u>	#1	
	Expenditure Category Total:	1.0	8.8	· · ·	8.9
Fund So	ource				
Appropriat	ed Funds				
CB2017 E	Board of Cosmetology Fund (Appropriated)	1.0	8.8		8.

Operating Schedules

All dollars are presented in thousands (not FTE)

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Agency:		Board of Cosmetology				
			FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program:	CBA-1-0	Licensing and Regulation				
Sub Prograi	m: CBA-1-1	Licensing and Regulation	2- 112 -11			
		Appropriated Funds Total:	1.0	8.8		8.8
		Fund Source Total:	1.0	8.8	i n	8.8
Other One	rating Exper	nditures				
18-						
	ner Operating E	·	•	354.0	300.0	654.0
	k Managemen encies	t Charges to State	10.4	30		
		computer Processing, ance and Support Costs	51.7	*)	8 # 1	
	ernal Program velopment Cos	ming and System ts	10.6	*	:€	:-
		omputer Processing, ance and Support Costs	426.9	-	; *	-
Cha	arges Imposed	Related to AFIS.	42.9		18	3
Ext	ernal Telecom	munications Charges	48.0	•	3 2	-
Bui	lding Rent Cha	arges to State Agencies	117.1	*	: = :	-
Mis	cellaneous Re	nt	0.1	•	52	2
Late	e Charges on (Overdue Payments	0.0	¥.		-
	ernal Accountin vices	g, Budgeting & Financial	13.9	¥I	8 2 °	2
Rep	pair & Mainten	ance - Buildings	0.3	*	~	:-
Rej	pair & Mainten	ance - Other Equipment	8.1	#	(*	*
Rep	oair & Maintena	ance - Other	1.3	뀰		2
	tware Support, ensing	Maintenance Short-term	18.0	-	3€	-
Offi	ice Supplies		5.6	E	9	-
Cor	nference Regis	tration / Attendance Fees	8.0	*	100	=
Oth	er Education &	R Training Costs	4.1	=	78	-
Inte	ernal Printing		0.3	4	74	=
Ext	ernal Printing		1.9	ĬŦ	-	
Pos	stage & Deliver	у	21.4		0 € 0	
	cument Shredd vices	ling and Destruction	0.7	<u>=</u>	•	<u>.</u>
Ent	ertainment & F	Promotional Items	0.2	=	-	#
Due	eś		0.7	-	1 <u>2</u>	-
Вос	oks, Subscriptio	ons & Publications	0.0	Ê		9

	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Tota Reques
Program: CBA-1-0 Licensing and Regulation				
Sub Program: CBA-1-1 Licensing and Regulation				
Security Services	6.0	-		
Expenditure Category Total:	790.9	354.0	300.0	654.0
Fund Source Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	789.9	354.0	300.0	654.0
Appropriated Funds Total:	789.9	354.0	300.0	654.0
Non-Appropriated Funds	700.0	004.0	300.0	054.0
CB2017 Board of Cosmetology Fund (Non- Appropriated)	1.0	±.	₩.	
Non-Appropriated Funds Total:	1.0		#	.!!
Fund Source Total:	790.9	354.0	300.0	654.0
Non-Capital Equipment		£		
Non-Capital Resources	; ~	561.2	-	561.2
Furniture - Non-Capital Purchase	16.4	(表)	-	9
Computer Equipment – Non- Capitalized Purchases	11.1	*	÷	9
Telecommunications Equipment - Non- Capital Purchase	1.4	v 30	3	ğ
Other Equipment - Non- Capital Purchase	2.8	海 汉	半	5
Purchased or licensed software / website	0.1	<u> </u>		9
Expenditure Category Total:	31.7	561.2		561.2
Fund Source				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	31.7	561.2		561.2
Appropriated Funds Total: Fund Source Total:	31.7	561.2 561.2		561.2 561.2
rung Source Lotal:	31.1	301.2	= = = = = = = = = = = = = = = = = = =	501.2
Transfers-Out				
Transfers-out				
Transfers Out – Not Subject to Cost Allocation	16.0		6 5 5	

Agency: Board of Cosmetology				
	FY 2023 Actuals	FY 2024 Expenditure Plan	FY 2025 Funding Issue	FY 2025 Total Request
Program: CBA-1-0 Licensing and Regulation				
Sub Program: CBA-1-1 Licensing and Regulation				
Appropriated Funds				
CB2017 Board of Cosmetology Fund (Appropriated)	16.0	<u> </u>		<u> </u>
Appropriated Funds Total:	16.0	*	· •	
Fund Source Total:	16.0		1.0	

Agency:	Board of Cosmetology

Administrative Costs Summary	FY 2025	
Personal Services	96.4	
ERE	36.3	
All Other	133.3	
Administrative Costs Total:	266.0	
Administrative Costs / Total Expenditure Ratio	Request	Admin %
FY 2025	3,509.5	7.6%

Agency Summary

Board of Cosmetology

Frank L. Migali, Executive Director

Phone: 4807844632

A.R.S § 32-505(A),(B),©

Mission:

The protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

Description:

The Barbering & Cosmetology Board issues licenses to establishments, schools, and individuals who qualify by Universal Recognition Licensing, reciprocity or through the administration of a written and practical examination. The Board performs health and safety inspections of establishments and schools, investigates consumer complaints, conducts hearings, and imposes enforcement action when appropriate. The Board also establishes health and safety standards, establishes educational and curriculum standards and oversight, and provides monthly classes on infection control and statutory and regulatory compliance for the licensees.

Agency Summary: (\$ Thousands)

2,905.9	2,886.9	3,509.5
2,905.9	2,886.9	3,509.5
FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
2,841.2	2,886.9	3,509.5
64.7	<u>≅</u> 7.	=
2,905.9	2,886.9	3,509.5
23.0	29.5	33.5
	2,905.9 FY 2023 Actual 2,841.2 64.7 2,905.9	2,905.9 2,886.9 FY 2023 Actual FY 2024 Estimate 2,841.2 2,886.9 64.7 2,905.9 2,886.9

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5 Year Plan

Description:

Date Printed:

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Resource Assumptions

	FY 2026 Estimate	FY 2027 Estimate	FY 2028 Estimate
Full-Time Equivalent Positions	-	*	0.00
General Fund	¥	≔ :	0 €
Other Appropriated Funds	<u></u>	**	84
Non-Appropriated Funds	-	-	7-
Federal Funds	<u> </u>	<u>.</u>	

♦ Goal 1 To establish standards for the professional practice of barbering and cosmetology.

Performance Measures	FY 2022	FY 2023	FY 2023	FY 2024	FY 2025
Performance measures	Actual	Estimate	Actual	Estimate	Estimate

Average calendar days from receipt of completed application to issuance of license	28	28	31	28	28
Total individuals and establishments licensed	80,396	78,000	97,308	97,000	97,000
Total delinquent individual and establishment licenses	14,817	12,000	20,845	12,000	12,000
Total Inactive individual licenses	5,360	25,000	16,738	16,000	16,000

♦ Goal 2 To ensure swift, fair, and effective enforcement of statutes and rules governing the Barbering & Cosmetology professions.

Performance Measures	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Total inspections conducted	4,450	4,500	4,564	4,500	4,500
Total complaints and application denials	975	800	689	800	800
The average calendar days to resolve a complaint.	120	120	120	120	120

Goal 3 To provide quality and timely service through world class customer care

Performance Measures	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Licensees accepted through reciprocity applications from another state or country.	1,795	1,500	2,111	1,500	1,500
Percentage of applicants or license holders reporting very good or excellent service from staff.	N/A	95	0	80	80
Licensees accepted through Universal	232	200	28	200	200

Agency 5 Year Plan

CBA Board of Cosmetology

Description:

Resource Assumptions

	FY 2026 Estimate	FY 2027 Estimate	FY 2028 Estimate
Full-Time Equivalent Positions	*	₹	<u>=</u>
General Fund	9	<u></u>	-
Other Appropriated Funds	-		:5:
Non-Appropriated Funds	7.00	-	
Federal Funds	:(+:		*

AGENCY SUMMARY

Program: CBA E

CBA Board of Cosmetology

Director:

Frank L. Migali, Executive Director

Phone:

Barbering & Cosmetology Board 4807844632

Statute:

A.R.S § 32-505(A),(B),©

Plan Contact:

Mission:

The protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

Description:

The Barbering & Cosmetology Board issues licenses to establishments, schools, and individuals who qualify by Universal Recognition Licensing, reciprocity or through the administration of a written and practical examination. The Board performs health and safety inspections of establishments and schools, investigates consumer complaints, conducts hearings, and imposes enforcement action when appropriate. The Board also establishes health and safety standards, establishes educational and curriculum standards and oversight, and provides monthly classes on infection control and statutory and regulatory compliance for the licensees.

♦ Goal 1 To establish standards for the professional practice of barbering and cosmetology.

Performance Measures:		FY 2022	FY 2023	FY 2023	FY 2024	FY 2025	
ML Budget	Type		Actual	Estimate	Actual	Estimate	Estimate
	OP	Call center received phone calls	0	0	0	0	0
	OP	Customers served by walk in at the front desk	0	0	0	0	0
x x	EF	Average calendar days from receipt of completed application to issuance of license	28	28	31	28	28
xx	OP	Total individuals and establishments licensed	80,396	78,000	97,308	97,000	97,000
x	OP	Total delinquent individual and establishment licenses	14,817	12,000	20,845	12,000	12,000
x	OP	Total Inactive individual licenses	5,360	25,000	16,738	16,000	16,000

Goal 2 To ensure swift, fair, and effective enforcement of statutes and rules governing the Barbering & Cosmetology professions.

Performance Measures:		FY 2022	FY 2023	FY 2023	FY 2024	FY 2025	
ML Budget	Type	•	Actual	Estimate	Actual	Estimate	Estimate
	EF	The percent of formal hearings and appeals conducted within one year.	0	0	0	0	0
	EF	The percent of informal interviews conducted or settled within 4 months after investigations.	0	0	0	0	0
	ос	The percent of inspections receiving an unsatisfactory grade.	0	0	0	0	0
	ос	The total number of licenses revoked or suspended	0	0	0	γ 0	0

AGENCY SUMMARY

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CBA Board of Cosmetology

Director:

Frank L. Migali, Executive Director

Phone:

Barbering & Cosmetology Board 4807844632

Statute:

A.R.S § 32-505(A),(B),©

Plan Contact:

♦ Goal 2 To ensure swift, fair, and effective enforcement of statutes and rules governing the Barbering & Cosmetology professions.

Performance Measures:			FY 2022	FY 2023	FY 2023	FY 2024	FY 2025
ML Budget	Type		Actual	Estimate	Actual	Estimate	Estimate
xx	OP	Total inspections conducted	4,450	4,500	4,564	4,500	4,500
\mathbf{x} \mathbf{x}	IP	Total complaints and application denials	975	800	689	800	800
x	EF	The average calendar days to resolve a complaint.	120	120	120	120	120

♦ Goal 3 To educate the consumers, cosmetology and barbering professionals about their rights, resolutions, and responsibilities among the community, the public and the Board by delivering courteous, efficient service to the consumers, owners, and employees.

Performance Measures:		FY 2022	FY 2023	FY 2023	FY 2024	FY 2025	
ML Budget	Type		Actual	Estimate	Actual	Estimate	Estimate
	EF	Educational class opportunities offered within a month to the public in class or over the internet	0	0	0	0	0
	EF	Updates or circulars available to the public and licensees	0	0	0	0	0
	IP	Number of individual applications received for attendance at Board offered educational classes	0	0	0	0	0
	QL	Percent of citizen satisfaction surveys reporting Board service as satisfied or higher	N/A	0	0	0	0

♦ Goal 4 To provide quality and timely service through world class customer care

Performance Measures:			FY 2022	FY 2023	FY 2023	FY 2024	FY 2025
ML Budget	Type		Actual	Estimate	Actual	Estimate	Estimate
	oc	Constituents aided in transferring to another governmental jurisdiction or educational institution.	N/A	0	0	0	0
x	ос	Licensees accepted through reciprocity applications from another state or country.	1,795	1,500	2,111	1,500	1,500
X	QL	Percentage of applicants or license holders reporting very good or excellent service from staff.	N/A	95	0	80	80
x	ОС	Licensees accepted through Universal Recognition application.	232	200	28	200	200

Budget Related Performance Measures

CBA Board of Cosmetology

PROGRAM SUMMARY

Program:

Board of Cosmetology (CBA)

Contact:

Frank L. Migali, Executive Director 4807844632

2nd Contact:

Statute:

A.R.S § 32-505(A),(B),©

ML Budget	Туре	Performance Measures	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
x x	EF	Average calendar days from receipt of completed application to issuance of license	28	28	31	28	28
xx	OP	Total individuals and establishments licensed	80,396	78,000	97,308	97,000	97,000
xx	OP	Total inspections conducted	4,450	4,500	4,564	4,500	4,500
xx	IP	Total complaints and application denials	975	800	689	800	800

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All dollars are presented in thousands (not FTE)

Not in Master List

Goals without any Performance Measures Marked for inclusion in the Master List

The display of the footnote: * = Agency, Program, or Sub Program has no goals with publishable performance measures.

Agency: * CBA Board of Cosmetology

Goal Name: To establish standards for the professional practice of barbering and cosmetology.

Performance Measure Name:

Call center received phone calls

Customers served by walk in at the front desk

Goal Name: To ensure swift, fair, and effective enforcement of statutes and rules governing the

Barbering & Cosmetology professions.

Performance Measure Name:

The percent of formal hearings and appeals conducted within one year.

The percent of informal interviews conducted or settled within 4 months after investigations.

The percent of inspections receiving an unsatisfactory grade.

The total number of licenses revoked or suspended

Goal Name: To educate the consumers, cosmetology and barbering professionals about their

rights, resolutions, and responsibilities among the community, the public and the Board by delivering courteous, efficient service to the consumers, owners, and

employees.

Performance Measure Name:

Educational class opportunities offered within a month to the public in class or over the internet

Number of individual applications received for attendance at Board offered educational classes

Percent of citizen satisfaction surveys reporting Board service as satisfied or higher

Updates or circulars available to the public and licensees

Goal Name: To provide quality and timely service through world class customer care Performance Measure Name:

Constituents aided in transferring to another governmental jurisdiction or educational institution.

Date Printed: 9/7/23 4:20:40 PM Not in Master List

Explore Plans

P 0 CBA Board of Cosmetology

- G 1 To establish standards for the professional practice of barbering and cosmetology.
 - P 1 Average calendar days from receipt of completed application to issuance of license
 - P 2 Total individuals and establishments licensed
 - P 3 Total delinquent individual and establishment licenses
 - P 4 Total Inactive individual licenses
- G 2 To ensure swift, fair, and effective enforcement of statutes and rules governing the Barbering & Cosmetology professions.
 - P 1 Total inspections conducted
 - P 2 Total complaints and application denials
 - P 3 The average calendar days to resolve a complaint.
- G 3 To provide quality and timely service through world class customer care
 - P 1 Licensees accepted through reciprocity applications from another state or country.
 - P 2 Percentage of applicants or license holders reporting very good or excellent service from staff.
 - P 3 Licensees accepted through Universal Recognition application.

P 1 CBA-1-0 Licensing and Regulation

S 1 CBA-1-1 Licensing and Regulation

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Explore Plans

P 0 CBA Board of Cosmetology

- G 1 CBA-G001 To establish standards for the professional practice of barbering and cosmetology.
 - P 1 CBA-PM0001 Average calendar days from receipt of completed application to issuance of license
 - P 2 CBA-PM0002 Total individuals and establishments licensed
 - P 3 CBA-PM0005 Total delinquent individual and establishment licenses
 - P 4 CBA-PM0006 Total Inactive individual licenses
- G 2 CBA-G002 To ensure swift, fair, and effective enforcement of statutes and rules governing the Barbering & Cosmetology professions.
 - P 1 CBA-PM0007 Total inspections conducted
 - P 2 CBA-PM0008 Total complaints and application denials
 - P 3 CBA-PM0012 The average calendar days to resolve a complaint.
- G 3 CBA-G004 To provide quality and timely service through world class customer care
 - P 1 CBA-PM0019 Licensees accepted through reciprocity applications from another state or country.
 - P 2 CBA-PM0020 Percentage of applicants or license holders reporting very good or excellent service from staff.
 - P 3 CBA-PM0021 Licensees accepted through Universal Recognition application.

P 1 CBA-1-0 Licensing and Regulation

S 1 CBA-1-1 Licensing and Regulation

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