

MISSION STATEMENT

To protect the public’s health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

Board Meeting Minutes

Arizona Barbering & Cosmetology Board Meeting
June 16, 2023 | 9:00 a.m.
1740 W Adams St., Boardroom C
Phoenix, AZ 85007

Board Members

Gary Begley Cosmetology School Owner <i>Chair</i>	Brandy B. Flores Public Member <i>Secretary/ Treasurer</i>	Earl “Nick” Goodman Public Member	Trista Guzman Glover Public Member	Marshall A. Knox Barber School Owner <i>Vice-Chair</i>
Vacant Public Member	Chase Turrentine Public Member	Tracy Mayfield Cosmetologist	Vacant Barber	

I. Call to Order & Pledge of Allegiance

Board Chair Gary Begley called the meeting to order at 9:00 AM. The pledge of allegiance was recited.

II. Roll Call of Board Members & Board Staff

Roll call of staff members was taken. Roll call of the board members was taken.

Board Members Present:

Gary Begley, Cosmetology School Owner, *Chair*
Marshall A. Knox, Barber School Owner, *Vice-Chair*
Brandy B. Flores, Public Member, *Secretary/Treasurer (virtual)*
Trista Guzman Glover, Public Member



Tracy Mayfield, Cosmetologist
Chase Turrentine, Public Member (virtual)

Board Members Absent:
Earl “Nick” Goodman, Public Member

Board Staff Members:
Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Bruce Bueno, Licensing & Customer Care Administrator
Rosa Rodriguez, Compliance Administrator
Heather Sanabria, Executive Staff Assistant
Cathy Bergeron, Investigator
Helen Bordelon, Investigator
Lisa Chavez, Investigator
Alexandra Hill, Investigator
Keegan McConnell, Investigator
Darnée Griffin, Program Project Specialist
Evan Diamond, Intern

Legal Counsel Present:
Mona Baskin, Assistant Attorney General

III. Board Business

The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1) or to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

A. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes for the May 19, 2023 meeting.

This item was continued to the next board meeting as there is not quorum to approve the May 19, 2023 minutes.

B. Board Member Declaration of Conflict of Interest.

There are no conflicts of interest.

C. Welcome to Visiting Barber and Cosmetology Students and Instructors.

Board Chair Gary Begley welcomes Gateway Community College to the meeting.

IV. Employee Recognition Presentation - Frank Migali

Executive Director presented Employee Recognition Awards to the following employees:

Employee of the Year- Suzi Thomas
Leader of the Year- Rosa Rodriguez
Team of the Year- Compliance Team

The Compliance Team is lead by Rosa Rodriguez and consists of the following employees:

Lisa Chavez
Helen Bordelon

Cathy Bergeron
Alexandra Hill
Keegan McConnell
Amelia Heredia

V. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Dismissals A.R.S. § 32-573 (B) (1).

1.	97978	Roger's Academy of Beauty CSL00204 Roger's Academy of Beauty LLC, Owner Sheri Roger, Member Jessica Patterson, Member Megan Crissinger, Member
2.	98081	Enjoi Nails & Salon #'s SNT18225 & SAES19311 Evonne Ta #'s 50000501 & 30300110, Owner
3.	98086	Kelly Nails and Spa #SNT11290 Kelly Nails and Spa Inc., Owner Kelly Thao Mai Bui #50000617, CEO/Director
4.	98088	Seacret Nails & Spa 1 #'s SNT19093 & SAES20771 Seacret Nails & Spa LLC, Owner Hieu N. Dang, Member Kim-Yen Thi Nguyen, Member
5.	98112	The QC Salon and Spa #SCOS31429 Alica Holdings LLC, Owner Abigail Villa, Member Adam Villa, Member
6.	98161	Diva Nails #SAES20646 Diva Nails LLC, Owner Gao Yinghua, Member Hoang Nguyen #50000346, Member
7.	98208	Avalon Institute #CSL00235 EA Education Inc., Owner Branden Pobiak, Member Don Pobiak, Member
8.	98210	The Studio Academy of Beauty #CSL74 Reed Jackson Holdings Inc., Owner

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		Cathy Koluch, Member Jeff Koluch, Member
9.	98214	Kaylee Sotelo #52200464, Licensee
10.	98215	Xtremely Nails #SCOS30854 Krystyna Thanh Tran #11601682, Owner
11.	98216	Dip Nail Boutique #SNT19246 Dip Nail Boutique LLC, Owner Michelle Duong #50000598, Member
12.	98235	Pinky Nails and Spa by Cindy #SNT19919 Hung Nguyen, Owner
13.	98236	Xtylo Beauty College #CSL00211 Xtylo Beauty College LLC, Owner Maria Arroyo Mosquedo, Member Aaron Aguilera Guiza, Member
14.	98239	Central Nails #SNT18795 Central Nails LLC, Owner Olalekan Okubena, Manager Suzie Lam # 59900062, Manager
15.	98241	Bloom Salon #SCOS26439 Bloom Salon LLC, Owner Gordon Troan, Statutory Agent Scott A. Young #10123844, Member
16.	98242	Miyu Nails #SNT17881 Hoc Bui #50400778, Owner
17.	98249	Custom Cuts and Colors #SCOS29536 Andrea Reed #11701044, Owner
18.	98271	Aveda Institute Phoenix #CSL163 AIC Institute LLC, Owner Sarah Souza, Member/Manager
19.	98272	Elegant Plus Nails #SNT19393 Thien Dinh #59818593, Owner

Motion: Trista Guzman Glover moved to accept the staff recommendations for dismissal of the referenced 19 cases.

Second: Marshall Knox seconds the motion.

Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

B. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).

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1.	98260	Smartstyle #18828 #SCOS30913 Kroll Partners LLC, Owner Heather Renee Kroll, Member Lee David Kroll, Member
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Motion: Brandy Flores moved to accept the staff recommendations to issue non-disciplinary letters of concern for the referenced case.

Second: Trista Guzman Glover seconds the motion.

Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

C. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).

1	85745	Robert Ray Sanderson#BAR-010961, Owner
2	85763	Ralphael Taylor #BAR-010812, Owner
3	97956	Cherry's Nails & Spa #SNT19662 Phuong V. Tran #51100606, Owner
4	98066	White Orchid Nails #SNT18159 Deborah Chaney #51405379, Owner
5	98097	Lacquer Nails & Spa #SNT19823 Visage AZ LLC, Owner Kristina Huang #51700157, Member
6	98105	Au Reve Salon #SCOS20694 Tes Reves LLC, Owner Wendy Kolesar #58800354, Manager
7	98117/98118	Greenfield Nails and Spa #'s SNT19749 & SAES22155 JJTKAL Enterprises LLC, Owner Tom Sisoivanh, Manager
8	98119	Bodyvibe and Beauty #SAES22677 Ashley Torres #31800941, Owner
9	98127	Kaitlyn Rosa Barrett #32100554, Licensee
10	98128	Lexi Jo Schamadan #32202534, Licensee
11	98144	Emma N. Singer #12201641, Licensee
12	98145	Israel Ybarra #11200386, Licensee
13	98148 & 98149	Katheryn Bernards #31400256, Licensee Layla Laney #31100323, Licensee
14	98153 & 98156	Danielle Gonzales #10700710, Licensee Edis Miljkovic #11301502, Licensee

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15	98157	Salon Ivy #SCOS26675 Donald S. Crow #10100297, Owner
16	98158	Hair by Amy #SCOS22007 Amy Thomas #10332332, Owner
17	98165	The Coyote Wore Sideburns #SCOS23304 The Coyote Wore Sideburns LLC, Owner Signe Razzi #18428311, President Carmen Guadliardo #18124219, Vice President
18	98167	FiveFive Nail Bar #SNT20097 FiveFive Nail Bar Inc., Owner Quan Nguyen #50600243, President Myanna Bui #51800193, Vice President
19	98168 & 98169	Kim's Nails Spa #'s SNT18194 & SAES22543 Kim's Nails Spa LLC, Owner Chau Ung #59700284, Member
20	98170	Cast Salon and Spa #SCOS27448 Cast Salon and Spa LLC, Owner Jamie Almaraz #10020995, Member Antonio Estrada #11201570, Manager
21	98171 & INSP86074	Jessica Fitch #12201170, Owner Nathan Fitch #BAR-012455, Licensee
22	98172	Marissa Darroch #10501234, Licensee
23	INSP-085252	Maestro's Barber Co. #BBE-002577 Maestro's Barber LLC, Owner Francisco Montijo Vasquez, Member
24	INSP-085424	Steve E. Lopez#BAR-011298, Licensee
25	INSP-085425	Dametrious Marquis #BAR-011211, Licensee
26	INSP-085426	Darius Lee Wicks #BAR-011336, Licensee
27	INSP-085427	Yashan Bhatti #BAR-012104, Licensee

Motion: Brandy Flores moved to accept the staff recommendations to send the 27 referenced cases to an informal interview or accept the negotiation terms offered by the board.

Second: Trista Guzman Glover seconds the motion.

Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

The Board adjourned for a recess at 9:14AM.

The Board resumed and called the meeting back to order at 9:30AM.

VI. Items for Board Review, Discussion, and Possible Action - 9:30 a.m.

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Review, Discussion and Possible Action regarding initial complaint and accept of a consent agreement for voluntary revocation of licenses and if not signed proceed to an informal interview.

1.	97809	<p>Toni & Guy Hairdressing Academy #CSL147 International School of Cosmetology, Owner Richard Posell, Member Rachel Loesch, Director of Operations</p> <p>Licensee is not present.</p> <p>Compliance Supervisor Rosa Rodriguez presents the case. Rosa Rodriguez requests that the board accepts the signed consent agreement as resolution in this matter.</p> <p>Motion: Brandy Flores moves to accept staff recommendations to accept signed consent agreement for voluntary revocation of license as resolution in this matter. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
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B. Review, Discussion and Possible Action on Compliance with Consent Agreement Pursuant to A.R.S. § 32-572 (A) (9).

1.	97642	<p>Ricqlen's Hair Co #SCOS17426 Richard Cowels #16708000, Owner</p> <p>Licensee is not present.</p> <p>Rosa Rodriguez presents the case and requests that the board administratively close the case or offer a non-disciplinary letter of concern in this matter as the licensee is in poor health and is not and will not</p>
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		<p>be operating the shop any longer.</p> <p>Motion: Trista Guzman Glover moves to administratively close the case based on staff recommendations.</p> <p>Second: Tracy Mayfield seconds the motion.</p> <p>Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.</p> <p>Motion passed unanimously.</p>
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C. Review, Discussion and Possible Action on Barbering Application pursuant to A.R.S. § 32-322(D).

1.	N/A	<p>Odisho Odicho, Applicant</p> <p>Applicant is not present.</p> <p>Bruce Bueno presents the case to the board and recommends to issue the barbering license as all requirements have been met.</p> <p>Motion: Marshall Knox moves to approve the license Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
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VII. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2) 9:30 a.m.

A. Without Negotiation Options

None

B. With Negotiation Options

**Board Chair Gary Begely has the board members introduce themselves.
Board Chair Gary Begely swears in the board staff.**

1.	97854/97855	<p>Gel Q Nails #SNT18526 & SAES19809 Thao Pham H. Nguyen #50501142 & 30500723, Owner</p> <p>Thao Nguyen is present via phone and sworn in.</p> <p>Investigator Keegan McConnell presents the case.</p> <p>Motion: Trista Guzman Glover moves to adopt the findings of fact and conclusions of law.</p>
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		<p>Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Tracy Mayfield moves to issue \$500 civil penalty and 12 months probation. Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed.</p>
2.	97858	<p>The Barber Room #SCOS2930 The Barber Room LLC, Owner Pinkhas Maskumov, Member Isaac Maskumov #BAR-006251, Member</p> <p>Isaac Maskumov is present and sworn in. LLC Attestation on file.</p> <p>Investigator Keegan McConnell presents the case.</p> <p>Motion: Tracy Mayfield moves to adopt the findings of fact and conclusions of law. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Tracy Mayfield moves to issue \$500 civil penalty with consent agreement and if not signed within 30 days move to a formal hearing and issue 12 months probation. Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
3.	97985	<p>Jasmine Berthold, #32101075, Owner/Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begely moves to send case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
4.	98034	<p>Jacqueline Villa #11201921, Owner</p>

		<p>Jacqueline Villa is present and sworn in.</p> <p>Investigator Lisa Chavez presents the case.</p> <p>Motion: Trista Guzman Glover moves to adopt the findings of fact and conclusions of law. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to issue disciplinary letter of concern. Second: Brandy Flores seconds the motion. Vote: 4-aye, 2-nay, 0-abstain, 0-recuse, 1-absent. Motion passed.</p>
5.	98063	<p>Elexa Marie Parra #12100112, Licensee</p> <p>Elexa Parra is present via phone and sworn in.</p> <p>Investigator Cathy Bergeron presents the case.</p> <p>Motion: Marshall Knox moves to adopt the findings of fact and conclusions of law. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Brandy Flores moves to issue disciplinary letter of concern. Second: Trista Guzman seconds the motion. Vote: 4-aye, 2-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
6.	98098	<p>Ryan M. Scottsdale #SCOS29103 Ryan M. Scottsdale LLC, Owner Ryan Mckinley #10800841, Member</p> <p>Ryan Mckinley is present via phone and sworn in. Ryan Mckinley states he is a partner of the entity.</p> <p>Executive Director Frank Migali reviews the LLC Attestation via phone with the licensee.</p> <p>Investigator Lisa Chavez presents the case.</p> <p>Motion: Brandy Flores moves to adopt the findings of fact and conclusions of law. Second: Tracy Mayfield seconds the motion.</p>

		<p>Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Tracy Mayfield moves to issue \$250 civil penalty to be paid within 30 days. Second: Brandy Flores seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
<p>The Board adjourned for a recess at 10:47AM.</p> <p>The Board resumed and called the meeting back to order at 10:58AM.</p>		
7.	98109	<p>Huy Vu Pham #50500367, Licensee</p> <p>Licensee not present.</p> <p>Motion: Gary Begley moves to send this case to a formal hearing. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
8.	98044 INSP-08588	<p>Nicarwia Hudson #10800089, Owner Markevin Wilson #BAR-002267, Licensee</p> <p>Nicarwia Hudson & Markevin Wilson are present and sworn in.</p> <p>Investigator Helen Bordelon presents the case.</p> <p>Motion: Trista Guzman Glover moves to adopt the findings of fact and conclusions of law. Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to issue a disciplinary letter of concern on the wet disinfectant violation. Second: Brandy Flores seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover rescinds the</p>

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		<p>previous motion regarding wet disinfectant. Second: Gary Begley seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to issue a disciplinary letter of concern to both licenses in this matter. Second: Brandy Flores seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
9.	97999	<p>Aria Nail Bar III #SNT19867 Aria Nail Bar III LLC, Owner Ivy Tran, Member My Phuong Tran #'s 50400876 & 30500931, Member</p> <p>This case was negotiated prior to the meeting.</p>
10.	82063	<p>Vlad the Barber #BBE-02095 Vladimir Yagudayev, Owner #BAR-002050</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to moves to send the case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
11.	INSP-083749	<p>Certified Barbershop #BBE-002043 Arnoldo Martinez Cota #BAR-004226, Owner</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to moves to send the case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
12.	98032/98033	<p>Regal Nails 1218 Casa Grande AZ #'s SNT19493 & SAES21590 Hung Minh Pham #50501379, Owner</p>

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		This case was negotiated prior to the meeting.
13.	98070/98071	<p>Polish Room #'s SNT18386 & SAES19562 Binh Nguyen #59700625, Owner Lananh Tran #'s 31000500 & 59819064, Member</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to send case to a formal hearing unless the consent agreement is signed. Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
14.	98076	<p>SmartStyle #11041 #SCOS32719 Siripi AZ LLC, Owner Radhika S. Reddy, General Manager Wenzdae Kenworthy #11601944, Manager</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
15.	98129	<p>Allison Campbell #52200244, Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
16.	98131	<p>Thong Ho Vu Dinh #51500032, Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the consent agreement is signed.</p>

		<p>Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
17.	98132	<p>Tianna D. Dang #31200294, Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the consent agreement is signed. Second: Trista Guzman Glover seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>

VIII. Executive Director Report

A. Report and Discussion on Agency Departments.

- a. Good News, Announcements
- b. Financial Update - May 2023
- c. Testing Update and Data
- d. Overall Licensing Update
- e. Customer Care Update
- f. Arizona Administrative Code Draft Update
- g. 2023 Legislative Update
- h. Next Meeting - July 21, 2023

IX. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

No public comment.

X. ADJOURNMENT

Motion: Marshall Knox moves to adjourn the meeting.
Second: Tracy Mayfield seconds the motion.
Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.
Motion passed unanimously. Meeting adjourned at 12:01PM.

Individuals who need reasonable accommodation to participate or who need information in an alternative format, may contact Amelia Heredia, ADA Coordinator, at (480) 889-2958.