

MISSION STATEMENT

To protect the public’s health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

Board Meeting Minutes

Arizona Barbering & Cosmetology Board Meeting
March 24, 2023 | 9:00 a.m.
1740 W Adams St., Boardroom B
Phoenix, AZ 85007

Board Members

Gary Begley Cosmetology School Owner <i>Chair</i>	Brandy B. Flores Public Member <i>Secretary/ Treasurer</i>	Earl “Nick” Goodman Public Member	Trista Guzman Glover Public Member	Marshall A. Knox Barber School Owner <i>Vice-Chair</i>
Vacant Public Member	Chase Turrentine Public Member	Tracy Mayfield Cosmetologist	Vacant Barber	

- I. **Call to Order & Pledge of Allegiance**
Board Chair Gary Begley called the meeting to order at 9:02 am. The pledge of allegiance was recited.

- II. **Roll Call of Board Members & Board Staff**
Roll call of staff members was taken. Roll call of the board members was taken.



Board Members Present:

Gary Begley, Cosmetology School Owner, *Chair*
Marshall A. Knox, Barber School Owner, *Vice-Chair (virtual)*

Trista Guzman Glover, Public Member (virtual)
Tracy Mayfield, Cosmetologist
Chase Turrentine, Public Member (virtual)

Board Members Absent:

Brandy B. Flores, Public Member, *Secretary/Treasurer*
Earl “Nick” Goodman, Public Member

Board Staff Members:

Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Bruce Bueno, Licensing & Customer Care Administrator
Rosa Rodriguez, Compliance Administrator
Isabella Lugowski, Communications Administrator
Heather Sanabria, Executive Staff Assistant
Cathy Bergeron, Investigator
Helen Bordelon, Investigator
Lisa Chavez, Investigator
Alexandra Hill, Investigator
Keegan McConnell, Investigator
Lakesha Coleman, Licensing Specialist
Darnée Griffin, Program Project Specialist

Legal Counsel Present:

Mona Baskin, Assistant Attorney General
James Rolstead, Independent Advisor

III. Board Business

The Board may vote to go into Executive Session to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

A. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes for the month of February 17, 2023.

Board Chair Gary Begley states to continue the approval of board minutes from the February 17, 2023 meeting to the next meeting as there is not quorum to approve minutes.

B. Board Member Declaration of Conflict of Interest.

There are no conflicts of interest.

C. Welcome to Visiting Barber and Cosmetology Students and Instructors.

Board Chair Gary Begley welcomes all students and has each school introduce themselves.

D. Review, consideration, and possible action regarding Mr. Migali's annual performance review.

Motion: Board Chair Gary Begley moves to adjourn into Executive Session for private personnel discussion pursuant to A.R.S. § 38-431.03 (A)(3) at 9:07AM.

Second: Tracy Mayfield seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

Board Chair Gary Begley calls session back into order at 10:06AM.

Board staff verifies that board members are present and that quorum is still in effect.

Board Chair Gary Begley provides brief explanation of the Executive Session that took place.

Motion: Board Chair Gary Begley moves to increase the wages of the Executive Director by fifteen percent.

Second: Tracy Mayfield seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

IV. Executive Director Report

A. Report and Discussion on Agency Departments.

- A. Financial Update - February 2023
- B. Staffing Update
- C. Testing Update and Data
- D. Overall Licensing Update
- E. 2023 Legislative Update
- F. Next Meeting - April 21, 2023

V. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Application Denials A.R.S. § 32-572.

1	98106	<p>Christian C. Esquivel Cosmetology Reciprocity Application</p> <p>Rosa Rodriguez presents the case and makes a staff recommendation to grant licensure upon acceptance of a Consent Agreement to assess a civil penalty of \$250.00 for working prior to obtaining a license.</p> <p>Motion: Board Chair Gary Begley motions to grant licensure upon acceptance of Consent Agreement and civil penalty of \$250.00 offered by the board.</p> <p>Second: Trista Guzman Glover seconds the motion.</p> <p>Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.</p> <p>Motion passed unanimously.</p>
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B. Recommended Dismissals A.R.S. § 32-573 (B) (1).

1	96086	Tempe Nails and Wax #SNT18867 Tran Thanh Ly #51600618, Owner
2	96803	Tempe Nails & Spa #SNT17981 Tempe Nails & Spa LLC, Owner Christy Huynh #50900614, Member Steven Bui #50600527, Member
3	97913	Julia's Nail #SNT19913 Sarah Pham #'s 31600063 & 50500979, Owner
4	97936	Kim AZ Nails and Spa #'s SNT18422 & SAES1927 Kim AZ Nails and Spa LLC, Owner Trinh Tu Thi Thrinh, Member Liem Pham, Member
5	97953	Pinky Nails and Spa by Cindy #'s SNT18982 & SAES20580 Pinky Nails and Spa by Cindy LLC, Owner Hung Nguyen, Manager
6	97958	The Studio Academy of Beauty #CSL148 Reed Jackson Holdings Inc., Owner Cathy Koluch, Manager Jeff Koluch, Manager
7	97959	Phoenician Hair Co #SCOS23350 Juan Estrada #17921623, Owner

8	98002	Bernice Clarke #10602427, Licensee
9	98035	Nicholas Osborne #11600600, Licensee
10	98037	Miranda L. Dobash #11401646, Licensee
11	98038	Samantha Osborne #10900324, Licensee
12	98046	Idol Nails & Spa #'s SNT19464 & SAES21526 Ben Du #50500337, Owner
13	98047	Cute.IcIe Nails by Lemi #'s SNT18767 & SAES20231 Hung Dinh Nguyen #59918710, Owner

Motion: Tracy Mayfield moved to accept the staff recommendations for dismissal of the referenced 13 cases.

Second: Trista Guzman Glover seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

C. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).

1	97862	Amanda Nicole Monell #21900340, Licensee
2	97939	Rachel Hannah Jacobson #31800270, Licensee
3	97981	Younan S. Younan #11801130, Licensee
4	97989 & 97990	B & L Nails Spa #'s SNT19076 & SAES20738 B & L Nails Spa LLC, Owner Lan T. Nguyen #50000291, President
5	97993	Studio M. Salon #SCOS31103 Monica Merancio #18800387, Owner
6	98025/98056	Natural Nails & Lashes #'s SNT19634 & SAES21354 Phuong Thao T. Huynh #'s 30600909 & 50400943, Member
7	98036	Colorlab Hair Bar #HRST10023 Qi Bi Ruan #11002874, Owner
8	98039	Tatum Nails Salon #SNT19351 Tatum Nails Salon LLC, Owner Minh Quang Pham #51800079, Member
9	98040	#Desertglam Salon #SCOS31952 #Desertglam Salon LLC, Owner Joanna Sanchez #11000125, Member

		Danielle Leal #10601098, Member
10	98067	Men's Ultimate Grooming #SCOS23175 Men's Ultimate Grooming Inc., Owner Leroy P. Wood Director/President
11	98069	Santa Fe Hair Company #SCOS16458 Jody Sharp #10123271, Owner
12	98089	Sharkey's Cuts For Kids #SCOS30131 Kidz Clips AZ LLC, Owner Dennis Bromley, Member
13	98094	Turning Heads Hair Studio #SCOS28430 SL Styles LLC, Owner Shon Lorensen, Member Joan Lorensen #10700351, Member
14	98095	KC's Hair & More #SCOS10672 Kathryn Frklich #17011525, Owner

Motion: Tracy Mayfield moved to accept the staff recommendations to issue non-disciplinary letters of concern of the referenced 14 cases.

Second: Marshall Knox seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

D. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).

1	82063	Vlad the Barber #BBE-02095 Vladimir Yagudayev #BAR-002050, Owner
2	82871/97859	Orony's Beauty & Barber Salon #'s BBE-00786 & SCOS25304 Maria Oronia #BAR-003494, Owner
3	96079 & 84445	AZ Cuts Barber Shop & Salon #'s BBE000669 & SCOS22544 Michael Figueroa, Prior owner Margarita Quispe#BAR-011005, Current owner
4	84549	Trust Lounge Barber Shop #BBE-001885 Anthony John Ochoa #BAR-010237, Owner
5	97809	Toni & Guy Hairdressing Academy #CSL147 International School of Cosmetology, Owner Richard Posell, Member

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6	97842/97843	Lynn's Nails & Spa #'s SNT19711 & SAES22093 Lynn's Nails & Spa LLC, Owner Hong thi thu #50400662, Member
7	97864	Unique by N8ture #SCOS30771 Unique by N8ture LLC, Owner Taiwan D. Crews, Member
8	97896 & 97897	Brandi Neice #10500192, Licensee Bridget K. Manno #10300298, Licensee
9	97924 & 97925	Saguaro Nails Bar #SNT19987 Saguaro Nails Bar LLC, Owner Hong Y Thi Nguyen #11400982, Member
10	97938	Nazge Studio #SCOS30601 Amber Green #10224097, Owner
11	97945 & 98024	Brenda's Hair Styles #SCOS26228 Brenda Burn, Owner
12	97946/97947	Five Star Nails & Spa #'s SNT19517 & SAES21654 Tommy Ngo #50500273, Owner
13	97950	ZA Nails #SNT17552 Hoa Giang #51300215, Owner
14	97962/97963	B-Happy Nails #'s SNT17358 & SAES17973 ISmile Nails & Spa LLC, Owner Jenny Thien Ngo #50500051, Member
15	97984	Angelica Marie Nunez #12101272, Licensee
16	97985	Jasmine Berthold #32101075, Owner
17	97988	Salon 520 Beauty Lab #SCOS28554 Salon 520 Beauty Lab LLC, Owner Un Kyong Kwon #11800382, Member
18	97994	Phuong thanh Nguyen #11201850, Licensee
19	98000	Tracy H. Eihausen #'s 59920334 & 30600188, Licensee
20	98011	Le Vogue Nail & Spa #SNT19933 Tai Tan Nguyen #51500682, Owner
21	98059	Davi Nails 3360 #SNT20213 Tuo Ngoc Dao #51900276, Owner

22	98068	Island Nails 1 #SNT20283 Island Nails 1 LLC, Owner Alex Nguyen #11300087, Manager
23	98073	Elite Salon & Day #SCOS22945 Elite Salon & Day LLC, Owner Tim Nguyen #50023376, Member/Manager
24	INSP-082066	The Barber Lounge #BBE-002457 Phillip Barreras #BAR-002457, Owner
25	INSP-083749	Certified Barbershop #BBE-002043 Arnoldo Martinez Cota BAR-004266, Owner
26	97805 &	American Leadership Academy #CSL00244 American Leadership Academy Inc., Owner Dave Nilsen, Director Sterling Tanner, President Jeremy Klomp, Director Timothy Slade, Assistant Director Elaine Marett #90700039, Instructor in Charge
27	98104	Elaine Marett #90700039, Instructor in Charge

Motion: Tracy Mayfield moved to accept the staff recommendations to send the above referenced 27 cases to an informal interview or negotiation terms.

Second: Marshall Knox seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

VI. Items for Board Review, Discussion, and Possible Action

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

Director Frank Migali introduces legal counsel as it applies to this section.

Assistant Attorney General, Mona Baskin, acts as the state prosecutor in this case. Assistant Attorney General and Independent Advisor, James Rolstead, will provide the board any legal advice they may need.

A. Review, Discussion and Possible Action on Motion to Deem pursuant to A.R.S. § 32-573 (E).

1.	97125	<p>Beauty Boutique Hair Salon & Extension Bar #SCOS27182 Beauty Boutique Hair Salon & Extension Bar LLC, Owner Sandra Solial #11300965, Member</p> <p>Assistant Attorney General Mona Baskin presents the case and case history and informs the board that the licensee has entered into an agreement and resolved the matter.</p> <p>The state withdraws motion to deem allegations.</p>
2	97243	<p>Kialee S. Openshaw #11701650, Licensee</p> <p>Assistant Attorney General Mona Baskin is present in the room. Licensee Kialee Openshaw is present via phone.</p> <p>Mona Baskin presents the states oral argument. The state is asking for the board to grant motion to deem as all requirements have been followed and requests that the board adopts the findings of fact and conclusions of law within the complaint. The state also requests the disciplinary action to asses a \$500 civil penalty plus cost and fees.</p> <p>Motion: Tracy Mayfield moves to grant motion to deem allegations admitted. Second: Marshall Knox seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to adopt the findings of fact and conclusions of law based on the states allegations. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Gary Begley moves to issue a disciplinary letter of concern and asses \$70 in legal fees. Second: Trista Guzman Glover seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>

Assistant Attorney General James Rolstead excuses himself from the meeting 11:07AM.

VII. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2)

A. None

B. With Negotiation Options

**The Board Members introduce themselves.
Board Chair Gary Begley swears in the board staff.**

1	97526/97527	<p>Kenzie's Nails #'s SNT19310 & SAES21217 Kenzie's Nails LLC, Owner Hope Kieu Dang #51800142, Member</p> <p>Member/ Co-Owner, Tiger Dang is present and sworn in. There is an LLC attestation on file.</p> <p>Cathy Bergeron presents the case to the board.</p> <p>Motion: Tracy Mayfield moves to adopt the findings of fact and conclusions of law. Second: Marshall Knox seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to issue a disciplinary letter of concern, order that the licensee take an updated sanitation course within 3 months, and 6 months of probation to include a reinspection. Second: Chase Turrentine seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
2	97856	<p>My Le's Nails #SNT19377 Linh T. Tiet #59900022, Owner</p> <p>Owner Linh Tiet is present in the room.</p> <p>Investigator Helen Bordelon presents the case to the board.</p> <p>Motion: Marshall Knox moves to adopt the findings of fact and conclusions of law in the investigative</p>

		<p>report. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Marshall Knox moves based on the findings of fact and conclusions of law that civil penalty of \$250 is imposed with a 12 month probationary period with random reinspection. Second: No second Motion dies.</p> <p>Motion: Chase Turrentine moves to issue a disciplinary letter of concern. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
3	97869	<p>Kelly Nails and Spa #SNT11290 Kelly Nails and Spa Inc., Owner Kelly Thao Mai Bui #'s 50000617 & 30200094, Director</p> <p>Thoa Bui is present in the room. There is a LLC attestation on file for this case</p> <p>Investigator Alexandra Hill presents the case.</p> <p>Motion: Chase Turrentine moves to adopt the findings of fact and conclusions of law. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Gary Begley moves to issue a discipline of \$250 civil penalty. Second: Tracy Mayfield seconds the motion. Vote: 4-aye, 1-nay, 0-abstain, 0-recuse, 2-absent. Motion passed.</p>
4	97877/97878	<p>Palazzo Nail Lounge #'s SNT19835 & SAES22345 Toan K. Ngo #50100381, Owner</p> <p>This case was negotiated prior to the start board meeting.</p>
5	97980	<p>Grand Court Beauty Salon #SCOS12754</p>

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		<p>Denise L. Ciancanelli #10100514, Owner</p> <p>Denise Ciancanelli is present via phone and sworn in.</p> <p>Investigator Alexandra Hill presents the case.</p> <p>Motion: Tracy Mayfield moves to dismiss the case. Second: Trista Guzman Glover seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
6	INSP-083172	<p>Lazaro Nunez Jr #BAR00345, Licensee</p> <p>Lazaro Nunez is present via phone and sworn in.</p> <p>Investigator Helen Bordelon presents the case to the board.</p> <p>Motion: Gary Begley moves to continue the case to next month and recommends a reinspection before the next months meeting. Second: Trista Guzman Glover seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
7	INSP-082071	<p>Terrence Bryant #BAR001847, Licensee</p> <p>This case is to be continued to next months meeting.</p>
8	97642	<p>Ricqlen's Hair Co #SCOS17426 Richard Cowels #16708000, Owner</p> <p>Licensee or owner is not present.</p> <p>Motion: Gary Begley moves to forward case to a formal hearing unless the respondent agrees to a consent agreement provided. Second: Chase Turrentine seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
9	97775	<p>Shear Bliss Hair Design #SCOS18845 Wendy Auerbach #18600171, Owner</p>

		<p>Wendy Auerback is present via phone and sworn in. Investigator Lisa Chavez presents the case to the board.</p> <p>The Board gives direction to licensee to follow up with the Secretary of State to get the trade name approved.</p> <p>Motion: Gary Begley moves to continue the case to next month. Second: Chase Turrentine seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
10	97886	<p>Sonya M. Barba #12100882, Licensee</p> <p>Licensee Sonya Barba is present via phone.</p> <p>Investigator Lisa Chavez presents the case to the board.</p> <p>Motion: Gary Begley moves to continue the case to next month. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
11	97908	<p>Leslie M. Gonzalez #10208190, Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to forward case to a formal hearing. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
12	97931	<p>Maria A. Schroeder #10325244, Licensee</p> <p>Licensee is not present.</p> <p>Motion: Gary Begley moves to forward case to a formal hearing. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>

		<p>Motion: Gary Begley moves to rescind previous motion to forward case to a formal hearing. Second: Tracy Mayfield seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p> <p>Motion: Gary Begley moves to dismiss the case based on the licensee coming into compliance. Second: Guzman Glover seconds the motion. Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. Motion passed unanimously.</p>
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The Board adjourned for a recess at 12:24PM.

The Board resumed and called the meeting back to order at 12:37PM.

Section IX taken out of order.

IX. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

A. Lisa French, Director- East Valley Institute for Technology (EVIT)

Lisa French shares concerns about the length of time it is taking instructors to receive practical examinations through PCS and that PCS is backlogged nine months for testing.

B. Jerry Watkins- ICONS

Jerry Watkins presented an educational platform called ICONS to see if there was any interest for a Master Trainer program for Barbers. He informed the board that many other states have this training, curriculum and testing and that this would help strengthen the industry.

Section VIII taken out of order.

VIII. Discussion, consideration, and possible action regarding 2023 Draft Barbering & Cosmetology Administrative Code Update.



Deputy Director of the Barbering & Cosmetology board presents slide show and presentation of the Administrative Code Update.

No action is taken.

VIII. ADJOURNMENT 1:18

Motion: Tracy Mayfield moves to adjourn the meeting.

Second: Gary Begley seconds the motion.

Vote: 5-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously. Meeting adjourned at 1:18PM.

Individuals who need a reasonable accommodation to participate or who need information in an alternative format, may contact Amelia Heredia, ADA Coordinator, at (480) 889-2958.